



"The Jinishian Memorial Program (JMP) enables Armenians in need to move from poverty and despair to self-sufficiency and hope – through relief, development, and spiritual uplift. We commit ourselves to working ecumenically in the fulfilment of this mission."

Mission Statement

ANNUAL REPORT 2017

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CONTENTS

EXECUTIVE SUMMARY	1
I. INTRODUCTION	2
History	3
Mission Statement	3
Vision Statement	3
Core Values	3
Priority Issues	4
Priority Areas	4
Program Mechanisms	4
Administrative Board of the Association Registered in 2006	4
Beirut Advisory Committee	4
Staff	5
II. ACCOMPLISHMENTS IN RESPONDING TO PRIORITY ISSUES	6
A. <u>Adapt to meet current needs of Armenian communities</u>	6
1. Implementing Developmental Approach to Programs and Projects	6
2. Priority Areas	6
2.1. Community Health Development (CHD) Program	6
2.1.1. Dispensary Service and Medication for people with chronic illness	6
2.1.2. Improving Health Care For Women Through Education	7
2.1.3. Health-related Services	8
a. Hospitalization and Other Medical Service	8
b. Assistance to Syrian Armenian Refugees	9
c. Institutional Placement and Care	10
2.2. Social Development	10
2.2.1. Social Service with Families	10
a. “Teen-aged Girls’ Self-Development Project”	11
b. Employment Office	13
2.2.2. Social Service - Care for the Elderly	13
• “Activities for the Elderly”	13
2.2.4. Housing Project	15
2.3. Community Development	16
2.3.1. Community Based Development Project	16
2.3.2. Other Community Development Projects	16
• Habitat For Humanity (HFH)	16
• Micro-lending	17
2.4. Special Projects with Donations received through JMP-USA	17
B. <u>Retain and Equip Highly Qualified Staff</u>	18
1. Seminars	18
2. Meetings and Internal Communication	19
C. <u>Expand communication and networking</u>	19
1. External Communication	19
2. Networking and partnership	22
D. <u>Achieve Long Term Financial Stability and Growth</u>	23
E. <u>Maintain effective Governance</u>	26
III. CONCLUSION	26

APPENDICES

Annual Cost and Number Of Clients Financially Assisted in The HEALTH & SOCIAL DEVELOPMENT PROGRAMS	APPENDIX 1
DEVELOPMENT PROJECTS ANNUAL EXPENSES 2017	APPENDIX 2
HOUSING PROJECT COLLECTIONS & EXPENSES – 2017	APPENDIX 3
TOTAL ANNUAL EXPENSES – 2017	APPENDIX 4
TOTAL ANNUAL FUNDS – 2017	APPENDIX 5
COMPARATIVE CHART OF FUNDS, DONATIONS/CONTRIBUTIONS 2012 – 2013 – 2014 – 2015– 2016 - 2017	APPENDIX 6

ABBREVIATIONS

ABAAD	Resource Center for Gender Equality
ACTED	(French) Agence d’Aide à la Coopération Technique Et au Développement
AFED	Armenian Fund for Economic Development
AFHIL	Armenian Fund for Health Insurance in Lebanon
ARCL	Armenian Relief Cross Lebanon
BAC	Beirut Advisory Committee of the Jinishian Memorial Program
CHD	Community Health Development
ComDev	Community Development
DRC	Danish Refugee Council
EU	European Union
HCF	Happy Childhood Foundation
HFH	Habitat For Humanity
HKCC	Howard Karagheusian Commemorative Corporation
IDRAAC	Institute for Development, Research, Advocacy and Applied Care (NGO dedicated to Mental Health in Lebanon and the Arab World)
JMP	Jinishian Memorial Program
JMP-L	Jinishian Memorial Program in Lebanon
MoSA	Ministry of Social Affairs
MoH	Ministry of Health
NCLW	National Commission for Lebanese Women
N.E.S.T.	Near East School of Theology
NGO	Non Governmental Organization
PC(USA)	Presbyterian Church of the United States of America
SIDC	Soins Infirmiers et Developpement Communautaire (Medical Care & Community Development)
WV	World Vision
YMCA	Young Men's Christian Association

EXECUTIVE SUMMARY

In the midst of the Lebanese economic & political turmoil and insecurity, the work of the Jinishian Memorial Program (JMP) in Lebanon (JMP-L) in 2017 was characterized by doing compassionate development work as well as collaborating with other NGOs to meet beneficiaries' needs and also to share in helping address some basic medical needs of Armenian Syrian refugees.

Based on its Strategic Planning conducted in April of 2015 and the budget for 2017, JMP-Lebanon continued to concentrate on Medical & Social Programs/Services, Friend Raising-Fund Raising, program-related Development projects, while the Community Development Program activities remained low priority. New auditing firm began the audit of 2016 accounts.

During 2017 JMP-L was directly involved in the delivery of social services to Armenian individuals and families, and in encouraging development efforts. "Jinishian" continued to be particularly attuned to the socially vulnerable, the elderly who live without pension support, persons who have chronic illness and who have no medical or social security coverage, as well as families with multi-problems and whose income is below the poverty level. Employment placements and vocational training were also utilized.

2017 saw the development of the health care that is being provided by a general physician and a cardiologist of the JMP Dispensary. The Dispensary was set up in December 2015 in support of its Medication Dispensing Service. The Head of the department continued to seek out affordable and donated medications for its clients. YMCA gave JMP its unique id-code #33 enabling it to receive medications directly. Medication was dispensed to patients at symbolic payments.

The staff continued its dedicated service seeking to listen, understand, counsel clients, and assist them financially as needed, and to guide them through referrals and networking.

In 2017 there were **8** active program categories or sub-categories; linked to these programs were **3** developmental projects or programs, **2** Community Development projects, 4 Special Projects at year-end and 1 micro-lending program through its partner AFED.

In addition, JMP-L had the Housing project (phases I & II) for **16** families.

Staff worked hard to seek & apply for grants and on the Fundraising raffle activity, for the **6th** consecutive year. YERAZ Travel & Tourism office donated 2 travel tickets as the grand prize. 10,000 tickets were sold to result in \$20,000 revenue. Contributions and individual donations were also received. Some volunteerism was continued and encouraged.

Thanks to the continued partnership of "Happy Childhood Foundation", JMP assisted **132** children through their **63** vulnerable families to meet some of their basic needs.

Total of locally-raised funds including income-generating activities amounted to **\$242,210**. Included are funds received as grants or donations that amounted to **\$38,279**.

The value of medications received in-kind amounted to **\$137,426**.

Refer to the paragraph entitled "Fund Raising and Friend Raising" under section D. for the breakdown of these amounts.

The Social Workers and Health Consultants received over **13,000** client-visits for over **2500** beneficiaries, impacting thousands of lives.

I. INTRODUCTION

This report briefs the activities of the Jinishian Memorial Program (JMP) in Lebanon (JMP-L) through its staff and the Beirut Advisory Committee during 2017. It provides the opportunity for JMP-related individuals and committees to review progress made during the year and to thank those whose support and commitment helped the Program fulfil its mission.

The Lebanese economy continued to face a myriad of challenges that mostly stemmed from political instability and the ongoing war in neighbouring Syria. This uncertainty had become a drag on foreign direct investment and tourism, two key pillars of the economy.

The protracted conflict in Syria continues to dominate Lebanon's outlook, with registered refugees now comprising over one-quarter of the population, over 1.5 million Syrian refugees with a cost estimated at 5% of GDP. The refugee presence is straining local communities, adding to poverty and unemployment, and placing further pressure on the economy's already-weak public finances and infrastructure.

The conflict in Syria has significantly impacted Lebanon's social and economic growth. It has caused deepening poverty and humanitarian needs, and exacerbated pre-existing development constraints in the country. The World Bank has estimated that Lebanon has incurred losses of US\$ 13.1 billion since 2012, of which US\$ 5.6 billion pertains to 2015 alone.^a

Unemployment and high levels of informal labour were already a serious problem pre-crisis, with the World Bank suggesting that the Lebanese economy would need to create six times as many jobs just to absorb the regular market entrants. The economic downturn has had a disproportionate effect on young people and others who are entering the workforce: Lebanon's youth unemployment rates are three to four times higher than the overall unemployment rate.^b

In conclusion, the economic spillovers of the large influx of Syrian refugees to Lebanon struck the two key transmission channels. The dynamics of the labour market as well as the government budget could not handle the unprecedented pressures created by the refugee influx. The future outlook for Lebanon's under capacitated and highly leveraged economy is grim if strategic action fails to be taken. The reality shows that any further straining of the host communities' already limited resources would push further citizens into poverty. On alleviating the strain on the Lebanese government in particular, greater support from the international community is vital. Endorsed by the UN or its agencies, the international community is incited to share the burden of "indirect costs" incurred by the Lebanese government, in the forms of infrastructure spending and provision of public services.^c

The Lebanese Army fought hard against the Islamic State especially in North East of Lebanon bordering Syria to secure the sovereignty of Lebanon and its borders.

The achievements on the monetary front, particularly the stimulus packages that have greatly contributed to GDP and the financial engineering scheme, ensured that confidence in the Lebanese economy and the Lebanese pound remained strong. The policies undertaken by the BDL, to safeguard monetary and economic stability in addition to increasing the Lebanese national wealth; have proven to be major drivers of the Lebanese economy.^d

The Lebanese currency rate remained stable at \$1=L.L.1507.50 due to the efforts of Lebanon's Central Bank.

The rising demand and restricted supply of accommodation have continued to contribute to soaring rental prices affecting poor Lebanese who are unable to cope with this rise.

^a <http://reliefweb.int/report/lebanon/lebanon-crisis-response-plan-2017-2020-enar>

^b Ibid.

^c <http://blog.blominvestbank.com/wp-content/uploads/2017/02/The-Economic-Burden-of-Lebanese-Hospitality-During-the-Syrian-Crisis.pdf>

^d <https://www.thebusinessyear.com/lebanon-2017/dr-riad-t-salameh-governor-banque-du-liban/vip-interview>

The government developed and parliament's new electoral law that all sides could finally agree on and the current Parliament's term was extended again to May 2018. The government also passed laws increasing public service fees and salary rates of teachers and the public sector employees.

The strain on the economy, insecurity, unemployment, and impoverishment impacted also the Armenian Community. Unemployment, low wages, downsizing or closure of some businesses and the lack of affordable housing, put many families and individuals under tremendous pressure as they were unable to make ends meet, and leading to more social and financial problems. Inability to care for & spend on own health care and follow-up of treatments are causing further medical problems. These continued to impact people seeking various kinds of assistance.

History

The Jinishian Memorial Program (JMP) began its work in Lebanon in 1966 under the auspices of the three Armenian Churches in Lebanon.

JMP is primarily financed by the Jinishian Memorial Program of the Presbyterian Church (USA), or PC (USA), an endowment fund established on May 17, 1966 by the bequest of Armenian businessman and philanthropist from New York Vartan H. Jinishian in memory of his parents, Rev. Haroutune and Mrs. Catherine Jinishian.

JMP was officially registered in Lebanon as a Non-Profit Local Association, Non-Governmental Organization in February 2006 under Registration Number 47/AD.

Mission Statement

"The Jinishian Memorial Program enables Armenians in need to move from poverty and despair to self-sufficiency and hope — through relief, development and spiritual uplift. We commit ourselves to working ecumenically in the fulfilment of this mission."

Vision Statement

"JMP-Lebanon gives hope and support to the Armenian Community by implementing sustainable compassionate developmental projects along with relief through a holistic individualized approach as it strengthens its network and grows its resources."

Core Values

Stewardship of the Will and Funds

JMP is committed to being a responsible caretaker of the Jinishian will and program funds to carry out the wishes of its benefactor and donors in the best ways possible.

Accountability

JMP is committed to honesty and integrity in reporting its achievements, organizational goals, budgets and financial statements, seeking input from its stakeholders on programs, services and determining mutual responsibilities.

Inclusiveness

JMP is committed to working in unity to achieve its organizational goals and to respecting the diversity and opinions of its beneficiaries when making decisions and designing and implementing programs.

Compassion

JMP is committed to recognizing and serving the diverse needs of its beneficiaries, staff and volunteers with compassion and justice.

Transparency

JMP is committed to communicating openly with internal and external stakeholders, yet respecting confidentiality where necessary.

Competency

JMP is committed to the professional development of its staff and to striving to maintain an environment that encourages creative and productive ways to improve our program, services, knowledge and skills.

JMP-L developed its Strategic Planning (SP) in April 2015 based on global JMP's SP. It responded to the Priority Issues identified in its Strategic Planning.

Priority Issues

- A. Adapt to meet current needs of Armenian communities
- B. Retain and equip best qualified staff
- C. Expand communication and networking
- D. Achieve long-term financial stability and growth
- E. Maintain effective governance

Priority Areas

- Community Health Development
- Social Development
- Community Development

Program Mechanisms

- JMP-L develops and implements its own projects
- Partnerships – JMP-L collaborates with local and international organizations, governmental and non-governmental organizations and institutions to develop, fund and implement projects.

Administrative Board of the Association Registered in 2006

Pauline Sagherian	President and Chairperson of the Association & representative towards the government
Zvart Nadjarian	Vice Chairman
Maritsa Anie Boudjikianian	Secretary
Josephine (Jackine) Abounayan	Treasurer
Vazken Chekidjian	Accountant
Me. Laura Merdakhianian Kattan	
Eliza Minasyan, representing PC(USA)	

Additional Members of the General Assembly presented to the Ministry in January 2017

Ropovt Chorbajian, MD

Raphael Oumoudian

The term of the Administrative Body is in effect until October 22, 2018.

The annual certificate of the association was issued in February 2017.

Beirut Advisory Committee

<u>Members</u>	<u>Domain of specialization</u>
Mr. Rafi Habibian <i>Chairperson</i>	Sales and Marketing /Pharmaceuticals
Me. Maggy Libaridian Kouyoumjian <i>Recording Secretary</i>	Law
Ms. Talar Atéchian, PhD	Director, professor, trainer in University
Ms. Anie Boudjikianian	Social Work and Pharmacy
Mrs. Karineh Sahakian Cholakian	Education & Theology
Mrs. Aline Shitilian Deyirmenjian	Psychology

Dr. Paolo Kazazian	Obstetrics & Gynecology
Mr. Alexander Mouradian	Investment and Banking
Mr. Joseph Zoulikian	Business Administration & Telecommunication

Staff

Administration:

Pauline Sagherian *Director*

Finance

Lena Nazigian *Accountant, Financial Manager*

Zepure Sdepanian *Cashier (part-time)*

Social Service

Lucie Khachadourian *Social Worker – Families with Multiple Problems, “Happy Childhood” Project, Teen-aged Girls’ Self-Development Program*

Anie Aznavourian *Social Worker – Hospitalization, Other Medical Services, Institutional Care, Follow-up & Overall support to Community Development Projects*

Sevan Ishkhan *Social Worker - Assistance to the Elderly, Assistance to Families who have a Member with Special Needs (Mental/Physical), Employment Office and participation in Community Development projects*

Community Health Development (CHD) – Dispensary and Medication Dispensing Service

Nanor Tashjian *Head of Dispensary & Medication Dispensing Service, Health Consultant (Pharmacist)*

Razmig Parmaksezian *Health Consultant (Pharmacist)*

Simoneh Khachadourian *Stock Keeper and Computer Control, Checking of Dispensed Medication*

Hamesdouhie Keshishian *Assistant in Medication Dispensing Service (part-time)*

Other members of the Dispensary service

Dr. Ara Boladian *General Physician (visiting doctor)*

Dr. Raffi Elmajian *Cardiologist (visiting doctor)*

Lucie Zomjian *Nurse (visiting nurse)*

Rita Seropian *Assistant in the Dispensary*

Support Service

Maral Zadirian *Telephone Operator - Receptionist*

House Keeping

Sarkis Varjabedian *Caretaker, driver*

Rita Vartanian *Kitchen support and Cleaning*

Legal Services were given by Me. Laura Kattan for matters related to the Housing project, and by HBD-t Law Firm for matters related to the JMP Association.

II. ACCOMPLISHMENTS IN RESPONDING TO PRIORITY ISSUES

A. Adapt to meet current needs of Armenian communities

1. Implementing Developmental Approach to Programs and Projects

JMP in Lebanon continued to be committed to the Jinishian will, mission, and core values, which require JMP-Lebanon to respond to those with immediate needs and emergencies with compassion and justice and to provide a safety net where none exists. Although JMP as a whole had been focusing on development, it recognized that the need for emergency relief may be greater depending on external forces, with continued efforts not to create dependency. Alternative or additional resources of support were sought.

Instead of providing only direct aid and assistance for emergency or temporary needs, and giving cash allowances to clients, JMP continues to seek ways to adopt a long-term self-help approach and to instill hope and give spiritual uplift.

With the aim to empower beneficiaries to become self-sufficient, JMP implemented developmental projects in each of the following **Priority Areas** to improve the living conditions of the community:

- 2.1. in the Community Health Development Area
- 2.2. in the Social Development and Spiritual Uplift Area
- 2.3. in the Community Development Area.

2. Priority Areas

2.1. Community Health Development (CHD)

Professional pharmacists/health consultants and social workers carried on CHD activities by guidance, counselling, and referrals to other public or private social and medical institutions whenever needed. Follow-up work, home and institutional visitation, and a preventative training workshop were carried out.

2.1.1. Dispensary Services and Medication for people with chronic illness

JMP-L's Medication Dispensing Service of the Community Health Development department helps to improve the quality and accessibility to health care for needy individuals. It provides medication at a nominal contribution, to patients who have chronic illnesses, usually to elderly people.

- With the Ministry of Health **permit #40681/3/2015** to operate a dispensary, JMP was able to purchase medication for chronic illness.
- Miss Lucie Zomjian attended as a nurse. A former employee Mrs. Rita Maghakian Seropian assisted receiving patients during Ms. Zomjian's absence when her work schedule had a conflict.
- General physician Dr. Ara Boladian attended JMP dispensary 2 hours each week, Tuesday noontime.
- Cardiologist Dr. Raffi Elmajian attended JMP dispensary 2 hours on Thursday mornings.
- JMP cardiologist's name & permit was registered with YMCA and enabled JMP to receive unique code (**#33**) and medications directly.
 - The JMP doctors had **413** patient-consultations and **144** follow-ups.
 - Announcement of the doctors' schedules were displayed on different posts in the center. The number of patients is increasing.
 - **118** patients had ECG tests done.

- This unique service provides medical counselling, guidance and follow-up on the use of the meds being given, raises awareness for health improvement, provides educational aspect along with relief services, briefly, lifting the social, economical & physical conditions.
- Developmental approach is applied and accomplished daily, during on-going medication delivery process, by providing medicines and following-up their use. Instructions are given to the clients during the interview, helping them stabilize their health and prevent further complications. This is a sort of individual development which leads to community health development.
- Cases are from different areas of Lebanon, who visit JMP for their medications.
- The participation of a client, with a symbolic amount of payment is essential in order to minimize dependency, and to justify the development approach.
- - **7953** times medications were given for patients.
 - In total **1524** individuals benefited from this service on a monthly or bi-monthly basis. **1103** mainly elderly and in need, who have no medical and social security coverage benefitted on file basis, that is, JMP shares in paying for the cost of the meds, and **421** on cost price basis.
 - **36** were Syrian Armenian refugees who couldn't find their meds in other centers.
 - **31** patients residing in **CAHL** and **14** in **Azounieh** benefited from this service on a monthly basis.
 - **647** patients benefited from the medications received from the MoH-& YMCA through HKCC, thanks to the close cooperation and partnership between HKCC and JMP.
For each patient special recording procedures are followed, and the completed forms are submitted to YMCA each month.
Summarized statistical reports are also sent to the HKCC Director each month.
 - **150** patients were transferred to HKCC list submitted to YMCA on July 6, to be served directly at HKCC according to the agreement between JMP & HKCC. The remaining patients continue to be served in JMP which receives meds from YMCA directly.
 - Additionally, **421** individuals benefited from medications for the approximate rates secured by JMP (named Outside Case basis) usually on a bi-monthly basis.
 - In conclusion, **1103** individuals benefited from the Medication Dispensing Services of which **647** from YMCA meds.
- Fasting glucose tests are done on monthly basis and arterial pressure measuring, as needed. A **total of 151 glucose tests** were done for free, by the head of the department Mrs. Nanor Tashjian.

2.1.2. Improving Health Care through Education

a. Developmental Community Educational Health project

On 6th & 8th of December a spirometer screening test event was performed by Novartis Pharma services on JMP's premises. Its purpose was to educate the public and enhance their health as it related to the care of their lungs.

Dr. Eli Tashdjian provided an awareness session to the public and reviewed the results of the tests. **50** individuals benefitted from this event.

b. Improving Health Care for Women Through Education – Developmental educational project

The goals of this project are:

1. Enriching the women's knowledge of health hence helping them to prevent diseases and its complications.
2. Capacity building and empowerment.
3. Creating a ripple effect of their acquired knowledge (ABCs of good nutrition, healthy living, avoiding medication abuse, need of physical exercise...) in the close and extended families and subsequently the community.

During the second quarter of the year **30** women participated in the educational bi-weekly sessions titled: "**For Better Health**", organized by the head of the Dispensary department Mrs. Nanor Tashdjian.

The women's sessions covered health & medical topics as well as refreshing the sense of belonging to the Armenian Community and a brief spiritual message. The topics of the sessions included:

- the harms of smoking by Mrs. Nanor Tashdjian,
- the importance of keeping traditions by Mrs. Houry Ghazarian,
- "The Disorders of the Digestive tract", by Dr. Gosdan Yapoujjan,
- "First Aid" presented by nurse Miss Talar Khatchadourian,
- "Skin Care" presented by Dr. Nayira Demirjian,
- "Dyslipidemia & Cardiovascular Risk" presented by Dr. Elie Tashdjian. This session was followed by free glucose and lipid panel blood tests, in collaboration of St. Marc laboratory.
- During the 7th meeting we hosted a nutritionist, Miss Houry Babahikian, who presented a detailed lecture about healthy diet. A special healthy salad was prepared by the women themselves and shared in an enjoyable atmosphere.

The participants interactively discussed the topics and the average percentage of the attendance was 80%. After each meeting refreshments were served.

The last meeting of the project for this year was on 11th of July. It was a farewell outing headed to the Armenian Monastery in Bikfaya, where Father Shnork hosted the group. After a short mass at the church he guided the women to be acquainted at the memorial complex. The day ended by a pleasant lunch at "Tabliet Massaad" restaurant.

At the start of the project a questionnaire was filled out by each participant to further evaluate their knowledge. At the end of the sessions the same questionnaire was given to them to check their accumulated knowledge. This project intends to instruct & illuminate community's women, to prevent diseases, to give them a sense of belonging, and to make them feel a part of this community. A ripple effect of the impact is expected.

2.1.3. Health-related Other Services

To relieve the economic burden and assist those without access to affordable health care, financial assistance and guidance were given for Hospitalization assistance and Other/Minor Medical services (laboratory, x-ray, scan, etc.), and Institutional Placement and Care. Referrals and networking were done.

The health services have not only curative, but also preventive effects, in the sense that they help prevent further health complications.

a. Hospitalization and Other Medical Expenses

Assistance was provided for **hospitalization** expenses to **142** patients.

The hospitalization expenses were mainly for cancer, cardiac, orthopaedic, ophthalmology, psychiatry, urology, gynaecology, pulmonary, etc.

Patients in need of special attention were referred to medical centers or specialists for consultation or treatment, including lab, x-rays, physiotherapy echography, scans, MRI, etc. ARC's Araxie Boulghourjian dispensary and St. Marc give discounts to JMP-referred cases. Few are referred to AEBU, AGBU, and 'Our Lady of Nareg' Dispensary.

Assistance was provided to **526** individuals towards the expenses **Other** or **Minor Medical** (Laboratory and Medical Diagnostic Tests such as X-Ray, Scans, MRI, echography, mammography, EEG, etc.), after securing a discount for the test.

As a result of a health care campaign esp. for elderly (testing for cholesterol, glucose level, esp. for cataract in the eyes), organized by the “Lions Club Select Beirut” and the Municipality of Bourj Hammoud, 3 out of 16 elderlies who had been referred by JMP were diagnosed needing cataract surgery, one of them in both eyes. The required amount for the operation of each eye was \$100 and the rest was covered by the Lions Club. JMP participated in the expense by \$50 for each operation, done in the Dahr el-Bashek governmental hospital. Networking was done to collect the rest of the required amount. 2 others received 2 pairs of eye glasses for free.

b. Assistance to Syrian Armenian Refugees

In Lebanon Syrians do not have medical coverage, neither from the National Social Security Fund nor from the Ministry of Health.

In HKCC the office for emergency relief assistance for Syrian Armenian families continued to interview & document Syrian refugees who have come during the year. Until 2015 most of the Syrian refugees got registered at UNHCR which enabled them to receive major assistance in case of hospitalization. But costs of tests and emergency services at the hospital had to be covered by the patients.

Clients were referred to JMP-L usually by social workers in HKCC or the Armenian Evangelical Social Center in Trad where there was specific assistance for Armenian Syrians. Clients came for guidance, employment & assistance with medical expenses and some for medication when they did not find the needed meds in HKCC (YMCA meds are dispensed to Syrian refugees directly from HKCC).

In its Strategic Plan JMP decided to **integrate serving Syrian Armenian refugees into current projects**. JMP allocated \$5,000 from its budget to assist them by participating in their expenses for laboratory and diagnostic tests, and in very special cases for hospitalization.

The following table summarizes the number of **Syrian Armenian applicants assisted** by JMP-L:

Assistance given to Syrian Refugees during 2017	# of direct beneficiaries	# of times assistance was given	\$
Securing major discounts & participating in the expense of Other Medical (Diagnostics test, Laboratory, X-rays, etc.) Expenses	131	262	\$5,263
# of Social Worker meetings with clients (non-financial) (in addition to those visiting the employment office)		46	
Number of new files for Syrian refugees/displaced families created in JMP-L office during 2017 => 68 Total number of family files since 2012, as at 31/12/2017 => 426			
Total Amount of Assistance given			\$5,263
Note that the above amounts do not reflect JMP-L resource time.			

c. Institutional Placement and Care

In 2017 no lump sum payment was made to CAHL, the Old People's home. The Administration visited the CAHL Director and reviewed issues and modes of future cooperation, as it will study and decide on case-by-case basis as needed for few clients.

In some institutions there are a number of patients/inmates for whom a monthly or bi-monthly allowance is given for either medications, or to share in paying for their institutional fee or other expense:

2 in Dar El-Rahme, 1 family refunds the full amount.

1 in Dar al-Qamar

1 in Azounieh

2 in CAHL (1 for medications)

1 in Mission de Vie.

There are few others for whom an amount has been paid for their care.

For Physical & Mental Care, at the "Al-Fanar" psychiatric hospital JMP had **13** patients which decreased to **10**: 5 females and 5 males.

JMP made a quarterly payment to the institution and also provided pocket money for the inmates. It receives refunds from some of the families as their contribution towards the required payment.

- On the occasion of New Year and Christmas, on January 10, 2 social workers and another staff member and few parents visited the Armenian inmates suffering from mental disorder, in "Al-Fanar" hospital. They encouraged them with their visit and talks and with the recitation of Lord's prayer "Hayr Mer" together. The inmates were given gifts from the Municipality of Bourj Hammoud, and packages of sweets.
- On the occasion of Easter, on April 19, 3 staff members accompanied by the priest Der Arakel Demdemian from the Armenian Orthodox church visited the inmates giving them an Easter message, prayer and song, and also Easter packages including colored eggs.

As always, the inmates were grateful for the visits.

The few parents of some of the patients, who accompanied staff on these 2 visits, thanked JMP for giving them the opportunity to visit their children.

JMP-L encourages family members or relatives of the institutionalized persons to visit them and to participate in the expenses of inmates to avoid/reduce dependency.

JMP was introduced to **the institution "Dar al-Ajaza al-Islamiyeh hospital"** where 5 Armenian elderly with special mental needs, have been living for many years, and do not have any relatives to check on them. 2 Social workers gave a **visit**, spoke to the director, then gave sweets to the Armenian inmates. When asked about their living conditions, they said that they were receiving very good care. The inmates were very pleased and asked the social workers to repeat such visits.

JMP enabled to get new identity certificates for 3 of the inmates that the institutions needed for government purposes.

2.2. Social Development

2.2.1. Social Service with Families

This service was done with the following goals:

- To assist families, with children or a handicapped member, and with insufficient income, unemployment and other problems;
- To avoid school drop outs and child labour, to encourage the young (who otherwise will not continue education) to acquire vocational education and training;
- To empower women by encouraging them to acquire skills and seek employment;

- To be aware of the risks threatening them and their families like domestic violence, human trafficking, drug addiction, legal and health issues;
- To empower the family unit in improving its family relations and avoid family disruption;
- To instil hope, give comfort and encourage trust in God and perseverance in the midst of social and economic difficulties, especially prolonged hardships.

26 families having a handicapped, were assisted with a small allowance on a bi-monthly basis. The responsible social worker gives home-visits to follow-up with their situation.

106 families with multiple problems were financially assisted.

45 of these **received closer attention** (including the teens in the Self-Development project and some of the families receiving “Happy Childhood” assistance).

8 families were selected and a donor Mrs. Corine Jeha gave each \$100 in memory of her deceased brother, and asked them to pray for his soul.

“Happy Childhood” Project – in partnership with “Happy Childhood Foundation” (HCF):

- During the year **68 children** (from 37 families), who had had financial and social difficulties and not able to be enrolled in school, were assisted, from a special grant for their school fees.
- In total **110 children, mainly from 2 to 18 years old, from 50 families** were assisted with the funding for children’s **basic needs and school-related expenses**. The needs covered were mainly for food, clothing, school books, uniform, and sometimes rent.
- To escape the hot weather & the difficult home atmosphere, several children were referred to different **summer camps** of churches and ARC.
9 children were enabled to attend the Armenian Evangelical Summer camp July 31-August 6. They had recreation and enriching experiences including learning about God’s ways.
- In total **132** children from **63** families were assisted in the Happy Childhood project.

The following project involved participatory & holistic approach to bring about changes in the lives of the clients and give hope and spiritual uplift.

a. "Teen-aged Girls' Self-Development Project"

To keep teens from dropping out of school:

- **21** girls were encouraged and enrolled in this program in the 2016-2017 academic year:
 - **8** were **new** to the program as of October 2016 while the others continued from the previous year. They ranged from 8th grade to BT3 (equivalent to grade 12).
- **22** girls were encouraged and enrolled in this program in the 2017-2018 academic year:
 - **8** were **new** to the program as of October 2017 while the others continued from the previous year.

They attended Mesrobian Technical College which gave discount calculating 50% of last year’s rate, specifically for JMP.

During the academic year **22** sessions of group work and activities were carried on, **2** trips & a Christmas lunch.

The aim of these sessions is to empower the Teens for right thinking and right believing, their activities included spiritual uplift, preparation of a light meal, discussions, creating awareness of risks & dangers in their surrounding and in relationships, encouraging them not to give up but to persevere in their studies, relationships with parents & friends, etc. “thinking positive

thoughts”, and “expressing with positive words”, in order for them to “have life and have it more abundantly” (as Jesus said, in John 10:10).

- Presented/discussed topics included the “Good News” of our Lord, one’s identity, being truthful, loving truth & hating lies, guarding one’s heart, valentine’s day and love, supporting each other as 1 family, decision-making, overcoming obstacles, finding beauty and happiness, burdens versus responsibilities, dealing with pressures & depression, where to find happiness according to the world and to God’s Word, persevering & achieving goals.
- Kitchen activities, esp. after the arrival of donated appliances included making crêpes, pizza, fruit salad, etc.
- Recreational outings included snacks, lunch, time of fellowship with the Lord God, and with one another, creating memories, experiencing moments of faith, hope & love in relationships, with expressed gratitude: **catering to the 3 dimensional needs: physical, psychological and spiritual.**
 - On March 9, they had a snow trip to Kafarzebyan
 - On July 15, 12 Teens, 6 siblings & 9 mothers had a fun trip to “Bekaa”, visit to Ksara winery, walk in Taanayel nature, picnic lunch at the “Anjar Green Garden”, archeological site-seeing at “Anjar Citadel”.
 - Mother’s Day celebration on May 30 also included time to express ‘Thank you’ with flower arrangement & hospitality presented by teens.
 - On December 14, 19 teens had their Christmas lunch at KFC, while being reminded of the birth of our Lord Jesus and our need of His birth in our hearts, learning also to communicate and appreciate each other’s company.

Through networking by the social worker 6 teens in this program are benefiting from the NGO Libami’s “University Student Transportation Program”, each receiving a monthly assistance of L.L.100,000.

These teens are developing knowledge, skills, achieving technical school certificates or diplomas that they couldn’t even dream or hope for, and preparing for life’s challenges. They are finding employment & some are working while studying.

Some of the obstacles to overcome were:

1. **Attendance**: missing JMP meetings (held on Thursdays from 1:30-3:00 p.m.) due to part-time job / sickness / other priorities, and this also affected the rest of the group & their activities,
2. **Financial**: Teens also had vocational training-related expenses (e.g. fees for KG files, which they couldn’t afford, and JMP assisted them),
3. **Psychological**: Teens had the fear of failing. And some have been in deep stress due to their financial burden / ready to give up.

But JMP stayed with them. Through the social worker’s follow-up with the group members, leading them to the Truth through the Word of God / life- changing power of God, believing in their God-given futures and commitment to always try to find the more effective time and approach, such as, being open with them, giving special time for listening and counselling, to enable in them the willingness to face fears and depressions.

Success prevailed:

With the follow-up work of the social worker and JMP’s assistance they are learning to persist in their studies. From the 21 Teens enrolled in vocational training,

- four (4) Teens dropped out of the vocational Training including 1 due to not fitting in with the school culture.
- one (1) Teen couldn’t pass her class, due to sickness, personal reasons and financial difficulties (lack of bread-winner in the house)
- two (2) of them got their BT Diploma (BT3),
- Four (4) of the Group passed the BP government exam & got their Diploma (9th grade);
- ten (10) Teens passed their class successfully and are ready for the next school year challenge.

The “inadequacy” couldn’t stop the Teens to dream and to continue in the path of the education and to go forward! So **15** Teens will continue to face next technical-school year with its challenges.

Mothers’ testimonies:

- “This group helped my daughter psychologically and supported her to break through her difficulties...”
- “My daughter changed a lot and matured!”
- “You advocated for us! Just like St. Rita, you became our advocate!”

The Expense of this project is included in the **Appendix 2: Development Projects**.

b. Employment Office

During the year JMP-L employment office had **323 client-visits**, applicants seeking employment. On average 45% of the applicants were Syrians. Their numbers decreased in the last quarter.

There were **83** job/employment positions called to our office to find workers. Referrals were made and **70 candidates found jobs** - mainly as home caregivers to elderly, babysitters, housemaids, cooks, also janitors, accounting, driving, etc. Many are happily and thankfully working. Two went to Cyprus for: baby-sitting and cooking.

Syrian refugees/displaced people are working with less payment, and sometimes many families asked for Syrian workers. This continues to have an impact on the Lebanese seeking employment.

The number of male and female candidates above age 60 is high but we do not have enough job offerings applicable to them.

It was noted that in the last quarter there was a higher rate of educated with some degree sought jobs at this office.

2.2.2. Social Service - Care for the Elderly -

This service is for elderly people who are mainly living alone and are without a pension or a source of income. It included not only relief, but also guidance to address all kinds of their needs such as medication, hospitalization, spiritual uplift and recreation, and sometimes burial arrangement.

On a bi-monthly basis **129** elderly people received Old People’s cash assistance and **30** who received occasional emergency assistance. Most of this assistance is used by the elderly for their medication as a priority, then for utilities, and sometimes rent payments. Throughout the year, by networking some were referred to other organizations and social workers to support the additional needs of these elderly.

The beneficiaries were encouraged during office visits and social worker’s home visits which were done to check on their well-being, to give comfort and encouragement and sometimes through Bible reading and the Lord’s prayer “Hayr Mer”, if desired.

• “Activities for the Elderly” -

Activities for the Elderly had the objective of providing recreation, spiritual uplift, and sometimes for informal adult education in personal hygiene and health. They are served nutritious hot meal and fruits.

In groups of 25-30 from the JMP-L’s Care For the Elderly program beneficiaries participated in celebration events organized by the responsible social worker and with the help of volunteer adults:

- JMP social worker Mrs. Sevan Ishkhan, with the support of Mrs. Ani Aznavourian, led the planning & took care of the correspondence (invitation & “thank you” letters) for the **Christmas luncheon** held on January 12, 2017, in the presence of the heads of the 3 Armenian Churches. This is done by social workers or representatives of the Armenian Social Agencies: the Coordinating Committee of the Armenian Social Agencies in Lebanon. **30** of JMP’s beneficiaries attended the Christmas luncheon and received gift parcels provided by the Municipality of Bourj Hammoud.
- **15** males from JMP joined others at ‘Our Lady of Nareg’ Armenian Catholic dispensary on April 5, for their Easter event including lunch, Easter message, and entertainment.
- On the occasion of **Easter**, on April 12, the responsible social worker, **35** from the **programs of ‘Elderly Care’** went to “Ghazar Restaurant” newly opened near JMP center. Father Der Mesrob Kerkejian spoke to them about the meaning of Easter & Christ’s Resurrection, then led them in prayer. This was a special event for the elderly – different individuals participated in singing, playing the Armenian traditional egg-cracking game. JMP gave a token plaque as a “Thank you” to the owner of the restaurant for the special discount he gave to his first customers. Sensing their treatment with dignity the participants expressed gratitude to JMP for thinking about them and filling them with hope.
- **19** elderly enjoyed the respect & recreation provided through the **Celebration of Grandparent’s Day** outing on Saturday, July 1. This is annually **organized by the NGO “Kibarouna”** at the Palace of Conferences under the patronage of the Ministry of Social Affairs and the Elder’s Care and Protection.
- On September 26 the social worker and a volunteer accompanied **32** elderly beneficiaries. They visited ‘Yasou Malak’ (King Jesus) Church, the museum and a holy site which followed by lunch in the mountains.
- On December 20, by the invitation of a sister NGO: Armenian Catholic Dispensary of the “Mother of St. Nareg” the social worker accompanied 25 individuals to their Christmas lunch, prayer and Santa’s visit.
- The social worker coordinated the Christmas gatherings, planning and distributing invitation cards to elderly clients:
On December 26, **50** elderlies attended the special event of the Municipality of Bourj Hammoud.

Refer to **Appendix 2** for the expense of the "**Activities for the Elderly**".

The following tables represent the number of client-beneficiaries who received assistance and the number of times clients visited the Social Worker or Health Consultant.

Teens’ Self-Development: in 2016-2017academic year in 2017-2018 academic year	<u>in Technical school</u> 21 individuals 22 individuals	empowerment sessions in JMP * 19 sessions + Mothers’ gathering + 2 trips 3 sessions + 1 outing
CHDD Women’s “For Better Health”	30 women	7 sessions + 1 trip
Activities for the Elderly	15 to 32 elderly clients participated in 7 different events	

* The teens also have one-to-one sessions with the social worker for guidance and encouragement.

	# of beneficiaries	# of times assisted
Medication	1524*	7953
Dispensary: Doctors' Consultations		532
Dispensary: ECG test		118
Hospitalization	142	176
Other Medical	526	718
Social Service with families and teens	121)	579
Social Service with families with handicapped	27)	
"Happy Childhood" project	132 children from 63 families	562
Care For Elderly – Allowance	159	775
Institutional Placement Care and Assistance for Burial	29 4	164
		<u># of times non-financial assistance given</u>
# of Social Worker meetings <u>with clients</u> (non-financial) <u>included</u> are 130 Home Visits by JMP Social Workers & staff 404 employment interviews (including for Syrians) 144 patients visiting for doctor's <u>follow-up</u>		<u>1596</u>
Grand Total # of cases (client visitations and sessions) received by the Social Workers, Doctors and Health Consultants		<u>13,173</u>

* **1103** are on file basis, out of which 647 receive all or some of their meds provided through YMCA.
421 are on Outside Case basis, benefitting from the discounted medications.

2.2.3. Housing Project

JMP-L administration and staff members **followed-up** and met with some of the residents having difficulties and delays with their payments, and with others seeking guidance to complete their payments and to become owners of their apartment.

During the years 1999-2001, apts. in Phase II were given by rental contracts with the verbal promise that rental payments be considered towards the cost of the apt. for ownership. In the following years tenants were given approximate dates when they could expect to have completed payments based on total cost paid by JMP for the apartments and applying an interest rate similar to that of Phase I.

1 family from Phase I signed the 'sale agreement' at the Notary Public's office and became the owner of their apartment. They completed procedures & registered the apt. in their name.

Out of a total of 40 apartment, there remain 9 apartments in Phase I and 5 apartments in Phase II Affordable Housing project, for which residents are paying installments or rent. A 6th apartment's resident completed payment in 2016 not yet signed on a sale agreement. The monthly bills of 1 family in Phase I was renewed for the final 2 years.

**In Phase I: 1 family has 7 months' delay in paying monthly instalments,
1 family has 5 months' delay,
1 has 4 months' delay and
1 has 2 month's delay.**

Follow-up of delays was continued and arrangement made to encourage residents to catch up.

Refer to **Appendix 3: "Housing Project Collections & Expenses – 2017"**.

2.3. Community Development (ComDev)

2.3.1. Community Based Development Project -

Due to 'Prioritization of Programs and Services' and the budget, new Worker or Specialist for Community Development was not sought. One Social Worker gave part of her time to this project to maintain some momentum and to encourage the committees.

- a. **The Core Committee:** The Core Committee has not met since January 2014. It has been suggested to involve 1 or 2 additional members from the community, who may be more active or influential in the neighborhood.
- b. The **Women's Committee** continued to be involved in the community. They had several meetings to discuss needs and plan activities. They talked about the need to re-activate the Core Committee and the building committees and to review the purpose of the committees and the Community-based Development project.

The committee carried out the following with the guidance and support of JMP social workers:

- the annually-held **luncheon** for the women in the community, at Ararad Palace. Their aim is to bring together women of the community development area and their friends, to celebrate and enjoy their time together with entertainment by the owner, Ararad Aharonian's singing, and to raise funds.

The volunteer members of the committee collected gifts and donations for the raffle gifts, and organized the event. 110 women attended the luncheon and together they raised funds. They donate a sum and apply an amount towards the expenses and needs of their own activities: such as year-end Christmas party for 200 children in their area, building committees' plans for building improvements, etc. They had net L.L.737,500 of which they donated L.L.500,000 to JMP.

- **Children's Christmas/New Year's party** took place on **December 29** in the court yard of the St. Sarkis Church (free of charge). A member of the women's committee Mrs. Sona Tcheomelian said a word welcome & gratitude to donors esp. The Municipality of Bourj Hammoud. The team "Parev Pokrigner" ('Greetings, Children') entertained with the Christmas story, songs, games and dances and Santa's visit. Biscuits, juice and hats were given at the entrance. This event involved the women's planning, visiting store owners and the Municipality of Bourj Hammoud for donations, purchasing and wrapping of toys, and the selling of tickets @ \$5. The Mayor of Bourj Hammoud donated L.L.2,000,000 for the purchase of toys. The net result amounted to L.L. 1,398,000. 200 children (and their mothers) were delighted with the gifts and recreation. The event was reported in Aztag newspaper & on OTV.

- c. The Women's Committee followed up with those in the **Building committees** of the Municipality Public Housing, and contributed towards the expenses of the common needs improvement, as had been promised in the previous year.
- d. **Coordination with the Municipality of Bourj Hammoud** – During the meeting with the mayor for the children's Christmas event, the Women's committee also presented issues faced by the local residents, such as garbage collection, security of the streets specially at night, the cleaning & disinfection of basements in the municipality building area, the dog feces left on the streets, rain water from the bridge soaking pedestrians. The mayor promised to find solutions and some of these problems were resolved.

2.3.2. Other Community Development Projects:

- **"Habitat For Humanity" (HFH):**
Follow-up work continued with HFH for the project "Lebanon Vulnerable Groups Housing" that began in 2012 - affordable renovation loans, interest-free –
For the renovated homes of the past year.

Where the grant by HFHL had been 2/3rds of the total cost.
Clients or their guarantors pay 1/3rd of the cost in monthly installments or in a lump sum.

HFH and JMP have signed a contract where it is specified that **JMP is the guarantor of the loans.**

Monthly payments continue to be collected and follow-up done.
The total number of renovated homes of vulnerable families reached **34**.
The families are assisted, followed up and empowered to take responsibility to refund their share.

- **Micro-lending**

JMP-L is a partner in AFED (Armenian Fund For Economic Development) which was initiated in 1977.

The number of people who qualify to get loans for needs (such as education, medical treatment, housing, business, etc.) has decreased due to the economic crisis.

AFED now requires a guarantor's savings account as collateral against a loan.

This is a unique project in the Armenian community where 6 NGOs and the 3 Armenian Churches are partners and contributing shareholders.

JMP has been allocated L.L.13,832,008 from the L.L.127,701,699.27 profit of 2016 declared in April 2017. The balance of JMP's partner contribution in AFED as at April 5, 2017 is L.L.10,305,442.65 and \$117,431 (a prior decision of the partners: 60% of the total value of each partner's share is converted to USD).

- **JMP's contribution to other NGOs and GOs as Focus Groups were held on a variety of Issues and potential projects**

Refer to the section of External Communication.

2.4. Special Projects with Donations received through JMP-USA

Considering the greatest needs of clients that JMP Programs can address through the additional donations received through JMP-USA, staff members responsible for each program designed and carried out events for selected beneficiaries. A number of volunteers also contributed towards realizing the events.

1. Health Development - Hospitalization assistance – 10 patients who had repeated treatments and medical expenses, were selected and encouraged with an additional assistance of L.L.150,000 each.
2. Health Development Program - Dispensary – on December 20 HbA1c (glycated hemoglobin /glucose 'depot') test was conducted with the cooperation with St. Marc Medical & Diagnostics Center. This was enabled through additional donation received through JMP-USA. Blood **HbA1c** levels are reflective of how well diabetes is controlled. **54** individuals, diabetic and non-diabetic, benefitted from this free test.
3. Social Development - **10** families especially of widows-orphans, were empowered and supported by a small sum as participation in their rental payment, and encouraged during the Christmas season.
4. Social Development - On December 23 a group of students from the 10th & 11th grades and the social worker of the Armenian Catholic Hripsimants College came to JMP with their donation and enthusiasm. They shared from their prom savings.
They assisted the social worker and staff preparing big bags of food and hygiene items for the selected **70** beneficiaries who are either confined to their beds or homes unable to attend

the special lunches and events during the year. 3 Groups of students took turns preparing the bags, delivering 2 heavy bags to each of the homes they visited together with the social workers, singing Christmas songs, listening to the client tell her/his story, saying a prayer or blessing with their visit.

The students were moved and gratified by their experience, seeing how their contributions, interest and care impacted the beneficiaries.

All these beneficiaries expressed their happiness and gratitude as they sensed they were given respect and a joyous time.

Refer to **Appendix 1: “Annual Cost and Number Of Clients Financially Assisted in The HEALTH & SOCIAL DEVELOPMENT PROGRAMS”**

Refer to **Appendix 2 for Annual Expenses of the Development Projects.**

Refer to **Appendix 4: “Total Annual Expenses – 2017”.**

B. Retain and Equip Highly Qualified Staff

1. Seminars: The staff made use of opportunities to increase their knowledge and competency.

Participated by	Seminar/Workshops
Social Worker Ani & Head of Dispensary Nanor	January 18-19, 2017 Capacity Building workshop and training: “Planning, Monitoring, Evaluation and Reporting”, organized by the Coordination Committee of Bourj Hamoud and Sin El Fil, held in the Municipality of Sin El Fil. It introduced to participants the principals of Results Based Management, project cycle, and log frame and with the group work they created a problem tree and found solutions.
Social Worker Lucie	March 18, 2017 Workshop: Teenology, youth leaders training organized by N.E.S.T. “Mentoring: a good way to pour yourself into others and prepare future leaders”
Social Workers: Ani & Lucie & Med. Disp. Responsible Nanor & Director (2 nd half time)	March 24 & 25, 2017 <u>Symposium on Palliative Care Development in Lebanon</u> organized by National Committee for Palliative care and St. George University Medical Center. The objectives of the symposium were to identify priorities and update the current situation and have better communication with patients and families in order to give appropriate end of life care.
Pharmacists: Nanor Tashian & Razmig Parmaksezian	November 17, 2017 OPL (Order of Pharmacists of Lebanon) 25 th Annual Congress, at Habtour Hotel
Social Worker: Lucie Khachdourian	November 20, 2017 – Workshop: Women at Risk , organized and led by SIDC, held at Hotel Padova.
Social Worker: Sevan Ishkhan	December 18, 2017 Workshop on Legal issues and rights of the Elderly in Lebanon , held in Balamand University, Ashrafieh, organized by the IDRAAC.

2. Meetings and Internal Communication

Internal Communication was enhanced with various meetings and interaction with staff, volunteers, and partners.

Staff Meetings on the last day of each month

Topics covered include:

- spiritual and holistic uplift, and Medical topic presentations by Mrs. Nanor Tashjian about “Acupuncture” and “Carpal Tunnel Syndrome”,
- Implication of Christ’s Crucifixion and Resurrection by former BAC Chair Mrs. Yester Kilaghbian,
- on October 31 counsellor & pastoral care giver Dr. Nairy Ohanian presented to the staff the need of inner peace and its impact on our surroundings, relationships & the outside world.
- Also the director shared information concerning JMP work in general and on different matters of interest to the staff, including the trip to Armenia & JMP’s 50th anniversary celebrations held with the tour group, guests & staff in Yerevan. JMP staff Ani Aznavourian, Zepure Sdepanian and Director Pauline Sagherian participated in the tour.
- Information was shared about events being planned such as JMP’s Armenia Tour in October, the NGO Fair at the Sagesse University on May 18, Lottery Fund Raising plans, etc.

At times staff members were consulted for example regarding the date of the event, the lottery drawing date (‘tirage’). The staff were encouraged to support the fund raising activity.

- During the year staff also met to organize and celebrate special days such as mid-lent “mitchink”, Easter, & Christmas/New Year. They also celebrated Zepure Sdepanian’s 25th anniversary for her service at JMP. These times provided opportunities for gratification & lifting up spirits.

Senior Staff Meetings

Senior staff meetings were also held with the purpose of exchanging information about matters like the budget, fund raising activities, decisions regarding the cooperation with the HKCC clinic and special projects in each service area funded by the special donation received through JMP-USA.

Senior staff met and reviewed: the strategic plan, goals, strategies and indicators; discussed some matters of the annual lottery fund raising activity, NGO fair.

In one meeting Nanor and Ani gave a summary of the workshop about project writing Project Management that was organized by the Coordination Committee of GOs and NGOs of Bourj Hamoud and Sin El Fil.

C. Expand communication and networking

1. External Communication

- a. PC(USA) Regional Liaison Elmarie Parker visited the center on Wednesday, March 29 with a group of 6 visitors from PC(USA) churches to get acquainted with the work of JMP in Lebanon. They included a Co-Moderator of PC(USA) Rev. Dr. Jan Edmiston, as well as Area Coordinator for partners in the M.E. & Europe Rev. Philip Woods who is also a USAC member.
They got acquainted with the work of JMP-L through a PowerPoint presentation and encountering the staff during their visit of the offices. The visitors’ interest in the JMP work was encouraging and affirming to the staff.
- b. The Coordinating Committee of Social Welfare Organizations of Bourj Hammoud and Sin El Fil held 7 meetings (Mar. 2, Apr. 27, June 15, Sep. 14, Oct. 19 & 30, & Dec. 14), once every 6 weeks excluding summer. This committee plays an important role in

sharing information and experience in addition to working together in projects and activities that would be of concern to the member organizations and their communities. Sub-committees planned and carried out:

- Capacity Building 2-day training on Project Management-PMER (Planning, Monitoring, Evaluation, Reporting), attended by social worker Ani Aznavourian and Dispensary Head-Pharmacist Nanor Tashjian in January.
 - Health care campaign for the public – with a booth set up near the municipalities of Bourj Hammoud and Sin-el-fil
 - Review of the priorities of each participating organization, attended by the Director, social worker Ani Aznavourian, & Pharmacist Nanor Tashjian.
 - The development of a joint project proposal which will target working children. The committee for the joint project will apply to the International Labour Organization for funding.
- c. A meeting was held on November 14, 2017 organized by Caritas Lebanon, Caritas Austria and Caritas Armenia. They presented updates on the situation of Syrian Armenian Refugees in Lebanon, new laws concerning Syrian refugees and explained procedures to follow and where refugees can appeal in case of legal problems they are facing. This was attended by social worker Ani Aznavourian, Head of CHD Pharmacist Nanor Tashjian and the Director.
- d. The Administrative Committee of the Union of Armenian Social Workers in Lebanon met several times. JMP-L social worker Mrs. Ani Aznavourian is the secretary of this committee. On September 29 the members of the Union elected members of the new Administrative Committee that includes MP-L Social Worker Mrs. Lucie Khachadourian.
- e. Announcements were published in the Armenian daily newspapers:
- The Elderly Christmas luncheon (on January 12) organized by the Coordinating Committee of the Armenian Social Welfare Agencies.
 - The announcements of the fund raising lottery ticket sales, and the winning number, with “thanks” for the public’s support.
 - An article about JMP and the yearend projects of the special donation of Mrs. Lucy Janjigian was published in Aztag Daily on January 18.
- f. On May 11 social worker Lucie guided a group of students & director of the Lebanese University Social Work Department Ms. Amal Abi Habib to sister organizations: ARCL’s Boulghourjian center, Arm. Evang. Social center in Trad, CAHL. On May 19 this same group visited & got acquainted with JMP.
- g. Participation on May 18 in the NGO fair organized by the Sagesse University’s department of NGO Management Masters program, in Fern El-Shebbak. The fair began with a session where a number of professors & students shared information on various projects of interest to the public.
- h. On May 30 social worker Lucie and the Director received 2 Board members of the “Happy Childhood Foundation”. They expressed their appreciation for the very good work JMP is doing esp. for the children (through their families). However, they will have to stop the funding for a period of 1.5 years due to the expansion of their Rehabilitation center at Hotel Dieu hospital.
- i. The Director and the Dispensary Responsible gave visits to a number of high-ranking individuals in the community to ask for their support and contribution towards JMP’s services and the fund raising through lottery ticket sales. The Minister of Women’s Affairs added JMP name and contact information in the Ministry’s lists for funding of potential small grants.
- j. English sub-titles were added to JMP-L’s 50th anniversary DVD and uploaded unto the website. A few copies of the DVD were made and given out to JMP friends.

- k. On various occasions staff: Social worker Lucie Khatchadourian, Head of CHD Pharmacist Nanor Tashjian and the Director, were invited to share about JMP’s work or specific activities, on Radio Voice of Van.

2. Participation in FOCUS GROUP MEETINGS which contributed to the Community and its Development work through other organizations

Focus Group Meetings	Participated by
<p>January 11, 2017 Purpose/Topic: to discuss issues related to gender equality, women empowerment and advocacy campaigns that would help to achieve sustainable social and economic development in the community. With the collaboration of the Municipality of Bourj Hamoud and participation of ABAAD and other NGOs working in Bourj Hamoud.</p>	<p>Social Workers: Ani & Lucie</p>
<p>January 17, 2017 <u>Civil and Social Role of Local Associations and Organizations</u> Purpose/Topic: Discussions were made concerning different issues regarding the problems of unemployment and the need to create new opportunities for job seekers. A working group activity of LEADERS, in the Municipality of Jdeydeh, with the collaboration of municipalities and local communities of Bourj Hamoud, Dekwaneh and Jdeydeh-Boushrieh El Sed. The project is funded by EU-MADAD with the participation of NGOs: ACTED, Care International, DRC, Makhzoumi, & Oxfam.</p> <p>On June 9, 2017 Mrs. Mira Bazzi of NGO ACTED interviewed & recorded social worker Lucie for her evaluation of the process of the ACTED project.</p>	<p>Social Workers: Ani & Lucie</p>
<p>January 25, 2017 <u>“Towards the Human Right and protection of a vulnerable population- The Elderly in Lebanon”</u> a focus group meeting was held in Balamand University with stakeholders dealing with the elderly population. This activity is under the framework project implemented by non-governmental organizations and IDRAAC and financed by the USA embassy. The project aims at preserving the right of the elderly and protecting them from discrimination and neglect and raising awareness about their rights. As focus group members participants/invited members of organizations were asked certain questions concerning the elderly population and the problems that they face and tried to come up with solutions. This meeting highlighted the importance of the role of the government in protecting the right of the elderly and the need to have new regulations and laws in this respect also stressed on the change needed regarding the attitude of the community members concerning elderly care.</p>	<p>Social Worker: Ani</p>
<p>March 14 & 21, 2017 Dialogue tables, held in the Citea hotel, organized by LEADERS with the collaboration of the Municipality of B.H. and local community members. Purpose: to develop community improvement plan and to select a project. At the end, priority was given to the health project that involves the assessment of needs and empowerment of existing health care centers by providing trainings to the staff and meeting the needs of the community in the field of health.</p>	<p>Social Workers: Ani & Lucie</p> <p>The Director attended half a day</p>
<p>May 16, 2017 Youth meeting led by Sin-el-Fil Youth Club & World Vision, to implement a new project for the youth.</p>	<p>Social Worker: Lucie</p>

Focus Group Meetings	Participated by
<p>April 12 2017 <u>Right for access to health and social care of Sex- workers</u> A meeting was held in the Municipality of Sin El Fil, where different members of NGOs were invited to discuss a one-year project which will be carried out by SIDC, Baladi Cap and USAID that concerns the sex workers and their right to have access to health care in NGOs just like any other member in the society. This project also aims to train the staff of the NGO’s and organize awareness sessions and advocacy groups in social media.</p>	<p>Social Worker: Ani</p>

3. Networking and partnership

Much networking takes place by the Social Workers & Health Consultants to provide needed assistance to clients for medical as well as basic needs.

- Cooperation and partnerships continued with HKCC, ARC, AGBU, ‘Our Lady of Nareg’ & other dispensaries, World Vision, also with AFHIL, CARITAS, ODS, HCF, Nawayya Network, Libami, the social service offices of the 3 Armenian Churches, and other governmental and non-governmental organizations.
- Meetings with HKCC Director Serop Ohanian included discussions on the plans for JMP-HKCC cooperation regarding Medication Dispensing service after HKCC’s accreditation process that is to be completed in 2017, and about the Lebanese patients to be enlisted to benefit from the Universal Healthcare Coverage system at HKCC upon their consent, and to begin receiving YMCA meds from HKCC. On July 6, a list of names of 150 patients on the YMCA list were transferred to HKCC, with a written agreement & signing of Directors & Dispensary heads of NGOs and the submitted lists given to YMCA office.
- On behalf of the Director, on Monday May 15, 2017 Social Workers Lucie & Ani attended the LOKH ARCL’s Anniversary Fundraising event: the showing of “Rabi3” movie.
- On December 15, 3 staff members & a volunteer accompanied 60 beneficiaries including elderly, children & families, to the Cahtolicossate. They enjoyed the Christmas tree lighting & celebratory event, received the blessing of His Holiness Catholicos Aram I, and also gifts. This event following mass in the cathedral, and had been organized for the public with special invitations for our clients in need of joyful celebration.
- Additionally, JMP participated in the following meetings which strengthened networking and increased awareness & knowledge:

Meetings	Participated by
<p>March 3, 2017 <u>Meeting of “Ojantagoutian Marmine” - Networking</u> A meeting was held by the invitation of the Armenian Deputies’ office, with the participation of the Armenian NGOs to discuss different issues concerning the Armenian Syrian refugees and the host community. They all agreed that there should be close cooperation and networking in giving assistance for both medical and social needs of the clients.</p>	<p>Social Worker Ani and the Director</p>

Meetings	Participated by
<p>March 22, 2017 - Celebration of NGO AFEL’s 40th anniversary and - the Launching of AFEL’s “Child abuse prevention and treatment” Guidebook, held at the Sin el Fil Municipality Theatre</p>	<p>Social Worker: Lucie</p>
<p>March 31, 2017 <u>UN- HABITAT- Nabaa Neighborhood profile and strategy</u> A Launching Event for the presentation of Nabaa Neighborhood profile and strategy was organized by the UN–Habitat and the Italian Agency for Development & Cooperation, held in the Arm. Catholic Church hall in Bourj Hammoud. With a PowerPoint presentation the different results of the study were presented. Then the short term, mid term and long term responses of every aspect that had been studied were presented, aiming to achieve social stability and to have protective environment with empowered women and youth that can share social responsibility and take ownership of economic problems for the well being of the community.</p>	<p>Social Workers Ani, Lucie & Sevan; Health Consultants, Nanor & Razmig; Director</p>
<p>March 22, 2017 <u>Diversity Overcomes Discrimination</u> A visit was done to JMP center by the representatives of Caritas Lebanon Migrant center and Caritas Armenia to introduce to JMP Social Workers, Health Consultant, a project that is planned to be carried out in Lebanon. This is to help the Syrian refugees by providing to them assistance in legal aid and financial assistance for the renewal of their documents. In case of Caritas Armenia, the project will include awareness sessions to Syrian Armenian refugees that would like to migrate to Armenia. Also trainings will be provided so that the refugees will be able to learn a skill and work in Armenia to earn their living.</p>	<p>Social Worker Ani, Health Consultant Nanor, & the Director</p>
<p>April 18-19, 2017 <u>Conference: Leadership in Social Work</u> in Crown Plaza, organized by the Arab Social Work Association and Arab universities with the collaboration of MUBS and Al Quds University. Purpose: to discuss different issues concerning social work and the problems associated with profession in different Arab Countries and especially in Lebanon.</p>	<p>Part-time attendance: Director & Social Workers: Ani & Lucie</p>
<p><u>COORDINATION Committee Meetings of Bourj Hamoud and Sin El FIL</u> Coordination Committee meetings continued on regular basis every 6 weeks and on the meeting held on April 27 in the Municipality of Bourj Hamoud new committee members were elected. 2 Sub-committees organized capacity-building workshop (January) for PMER to consider for project writing, and health day campaign held, on April 11, in both Sin El Fil and Bourj Hamoud with the cooperation of the 2 municipalities and students from AUB and USJ that involved glucose test and blood pressure besides measuring the height and the weight and giving advice for eating healthy nutritional foods.</p>	<p>Social Worker: Ani</p>
<p>July 13, 2017 NGO: LEADERS with PowerPoint presentation shared information with the GOs and NGOs about the process and conclusion of the series of Dialogue Table for a suitable project. The selected project was: for the improvement of the environment & community to provide solar electrical lighting on the streets of 3 municipalities: Bourj Hammoud, Dekwaneh, and Jdeidet-Sid-el-Baoushrieh.</p>	<p>Director & Social Workers: Ani & Lucie</p>

D. Achieve Long Term Financial Stability and Growth

For the year 2017 the budget for JMP-L from the Jinishian Endowment fund through PC(USA) which is the main source of income for JMP-L, was reduced due to decreased returns on investments by the Presbyterian Foundation.

The regular transfer from PC(USA) was of \$296,000 of which \$5000 was allocated for the 2016 accounts receivable for the 50th anniversary book.

JMP-USA also sent an additional \$10,000 from donations received in USA. The Administration allocated \$5,000 for the medical needs of Syrians living in Lebanon.

JMP-L is still hoping and waiting for performance improvement of the fund's investment in U.S.A. and a resulting increase in the budgeted amount.

As residents in the Housing projects are gradually becoming homeowners, the income from these projects is decreasing from year to year. The actual refund and income from the Housing project was expected to decrease by approximately \$7,500 in 2017 from the previous year.

The local efforts of JMP-L in reducing expenses and increasing fund-raising are not enough to address this problem. JMP-L appreciates the fundraising efforts and initiatives being taken by its headquarters, JMP-USA and USAC. Further action is desired to have increased returns on JMP investment.

Administrative Salaries & Personnel expenses were below budget due to not hiring new administrative staff during the year, and Community Development expenses were below budget as a new consultant was not brought in.

Upon BAC's encouragement, attempts were made to connect with the Communications department of some local banks and check out Embassies to apply for grants.

- An application to the Norwegian Embassy for a grant for JMP computer system upgrade in support of JMP Programs & Services was submitted. However, the focus of its 2017 grants was said to be otherwise.
- **Applications** and required documents were submitted for JMP's "**Budding Space for Teens & Moms**"
 - a. on August 31, 2017 to the **Japanese Embassy** for their "Japan's Grant Assistance for Grassroots and Human Security Project" requesting a grant of \$37,910 which included technical school tuitions for the Teen-aged Girls' Self-Development and some of the Kurkjian Wing furnishing costs;
 - b. on September 28, 2017 to the Direct Aid Program, small grants program of the Australian Embassy requesting a grant of \$19,990.

In both cases, JMP's request was not granted as the number of applications the Embassies received was high. We were encouraged to re-apply the following years.

Refer to **Appendix 5: "Total Annual Funds – 2017"** and **Appendix 6: "Comparative Chart of Funds, Donations/Contributions 2012 – 2013 – 2014 – 2015 – 2016 - 2017"**.

Fund Raising – Friend Raising

- For a 6th consecutive year the Friend Raising-Fundraising activity, the sale of lottery/raffle tickets was planned. The grand prize donor was found, YERAZ Travel & Tourism office: 2 airline tickets Beirut-Athens-Beirut. The drawing date of the lottery was set to July 20. 10,000 Lottery tickets were sold to bring in an income of L.L.30,000,000 (\$20,000) funds; sale was carried out esp. through appeals made by visits & phone calls by few staff members, esp. the Head of the CHD Pharmacist Nanor Tasdian. The accountant kept meticulous account recording and followed-up closely. The winning number was 5362 which was in the pack of the Municipality of Ainjar. As of December 31 there remained \$870 to be collected. JMP-L appreciates the support & contributions of BAC members and the public.
- Early in May the following in-kind donations were received after the visit & follow-up calls of the Director and social worker Sevan Ishkhan, upon submitting a letter to business institutions, for the kitchen of the Kurkjian Wing, for the use of the development projects, mainly the Teens' Self-Development:
 - ✓ a small microwave oven from Kouyoumji est.
 - ✓ a refrigerator & a gas oven from Aghasarkissian Est. home appliances.

- Two donations were received toward the purchase of an electrocardiogram (ECG) machine: \$600 from Dar el Dawa and \$500 from Mr. Sam Rakoubian. The balance of \$300 was paid by JMP.
- **The Administration is following up on due payments of the rented premises.**
The tenants of the apt., of Syrian identity, have had major delays in rent payment. In 2017 JMP received their payment for 5 months' rent of 2016.
As at the end of the year the delay was for 6.5 months. Follow-up is continued.

The following is a breakdown of the amount of **funds locally-raised or received** during this period, in addition to the transfers from JMP through PC(USA) (\$306,000):

1.	Additional Donations & Contributions	\$
	- for Medications	7,088
	- Donations for Com. Dev. Projects (Municipality of B.H. & Marash Compatriotic association)	3,369
	- Contributions from Municipalities	800
	- Other donations	<u>7,927</u>
		19,184
2.	Grant – Happy Childhood Foundation	<u>19,095</u>
	Grand Total of Donations	<u>\$38,279</u>

Refer to **Appendix 1** for the breakdown of **Total Annual Funds - 2017** and **Appendix 2** for **Comparative Chart of Funds, Donations/Contributions 2012-2013-2014-2015-2016-2017**.

The following is a breakdown of activities that **generated income or re-payments/receipts**:

1.	Income/Receipts	\$
	- Medication	92,779
	- Hospitalization & Medical Assistance	460
	- Institutional Care, Physical & Mental Care, & Burial	17,260
	- Dispensary	3,150
	- Social Development - "Teens' Self-Development"	<u>393</u>
		114,042
	- Housing (Rent-Interest-Insurance and restricted fund from sale)	24,857
	- Income from Prior Activity (Housing Phase I Instalments)	<u>18,214</u>
		43,071
	- Income Generating Activity – 3 tenants (2 on Lot #937 & 1 apt.)	21,500
	- Bank Interest and Revenue	<u>5,318</u>
		26,818
	- Fund Raising Activity (Raffle/Lottery)	<u>20,000</u>
	Total of Income/Receipts	<u>\$203,931</u>

The CHD Medication Dispensing Service received medications for the clients who have chronic illness.

<u>Donated Medications</u>	<u>Value in L.L.</u>	<u>Value in \$</u>
<ul style="list-style-type: none"> • from the Ministry of Health (MoH) and the Young Men's Christian Association (YMCA) for Lebanese citizens 	198,775,520	132,517
<ul style="list-style-type: none"> • from other dispensaries and other sources 	<u>7,363,680</u>	<u>4,909</u>
TOTAL Value of Donated Medications	<u>L.L.206,139,200</u>	<u>\$137,426</u>

E. Maintain effective governance

- General staff meetings were held mostly at the end of each month which was the day inventory of medication was done: to share announcements, a short spiritual message, and educational health-related topics presented by the head of the Dispensary Pharmacist Nanor Tashdjian or pharmacist Razmig Parmaksezian.
- Due to her critical pregnancy and later for her maternity leave & vacation, staff member Mrs. Sevan Ishkhan was absent from May 10 till September 1, September 28-October 28. Medical social worker carried a heavy load till the end of June. JMP was closed for summer vacation July 29-August 19. Mr. Raffi Keleshian, student of social work in final semester for his B.A. at the Haigazian University, filled in for Mrs. Sevan in July and August 21-September 1 inclusive, and 3 times each week in October. He followed up the work of Care for Elderly and Employment Office.
- The Beirut Advisory Committee (BAC) met on February 21, May 2, June 27, September 26, & December 5. Reports of the activities were shared, and members contributed with their questions, suggestions and recommendations esp. related to applying for funding to various banks, embassies, Memorandum of Understanding between PC(USA) and MP Association. They also supported fund raising through their purchases of raffle tickets and contributions.
- At the end of each month, relied on traditional hand counting methods and computerized inventory, an inventory was performed, with good results. This is required to protect the accuracy by maintaining reasonable safety stock, by minimizing the risk of loss (deterioration or damage) and for meeting consumer demands. The inventory can be a self-examination and an alert to be prudent in the use of resources.
- During March and April new auditors on behalf of Grant Thornton CJSC (Armenia) carried out the audit of the 2016 accounts. Final Audit Report and Management Letter were received on June 19. The Management Letter pointed out a number of areas & recommendations to be considered & followed-up by the Administration.
- Timely reporting and payments were made: financial reports of the association to the Ministry of Interior and Municipalities by the end of January, National Social Security Fund by the end of each month, Income Tax by the 15th following each quarter, V.A.T. by the 20th following each quarter, Property tax, and other taxes to the appropriate government offices and some of these were reported to the government online.
The Ministry of Interiors and Municipalities issued on February 21 the Annual Certificate of the Association which enables JMP to conduct its transactions, programs and Services.
- In Yerevan, on Saturday, October 14 Lebanon Program Director gave a PowerPoint presentation to USAC about JMP-Lebanon's programs & services during the year. She then participated in the Country Directors meeting with the Executive Coordinator Eliza Minasyan on October 16-17. These meetings enabled communication, evaluation and further direction.

III. CONCLUSION

Thanks to the dedicated staff and volunteers especially members of the Beirut Advisory Committee, donors, partners and contributors, JMP strived to respond to its 'challenges and threats' by using its 'strengths and opportunities'.

JMP gave hope and encouragement to those seeking assistance in the midst of social, political, environmental and economic discouraging circumstances. Its health and social services and programs operated with a developmental approach, recognizing that individuals have potentials and skills which, if developed, can introduce positive change in people "to move from poverty and despair, to self-sufficiency and hope – through relief, development, and spiritual uplift."

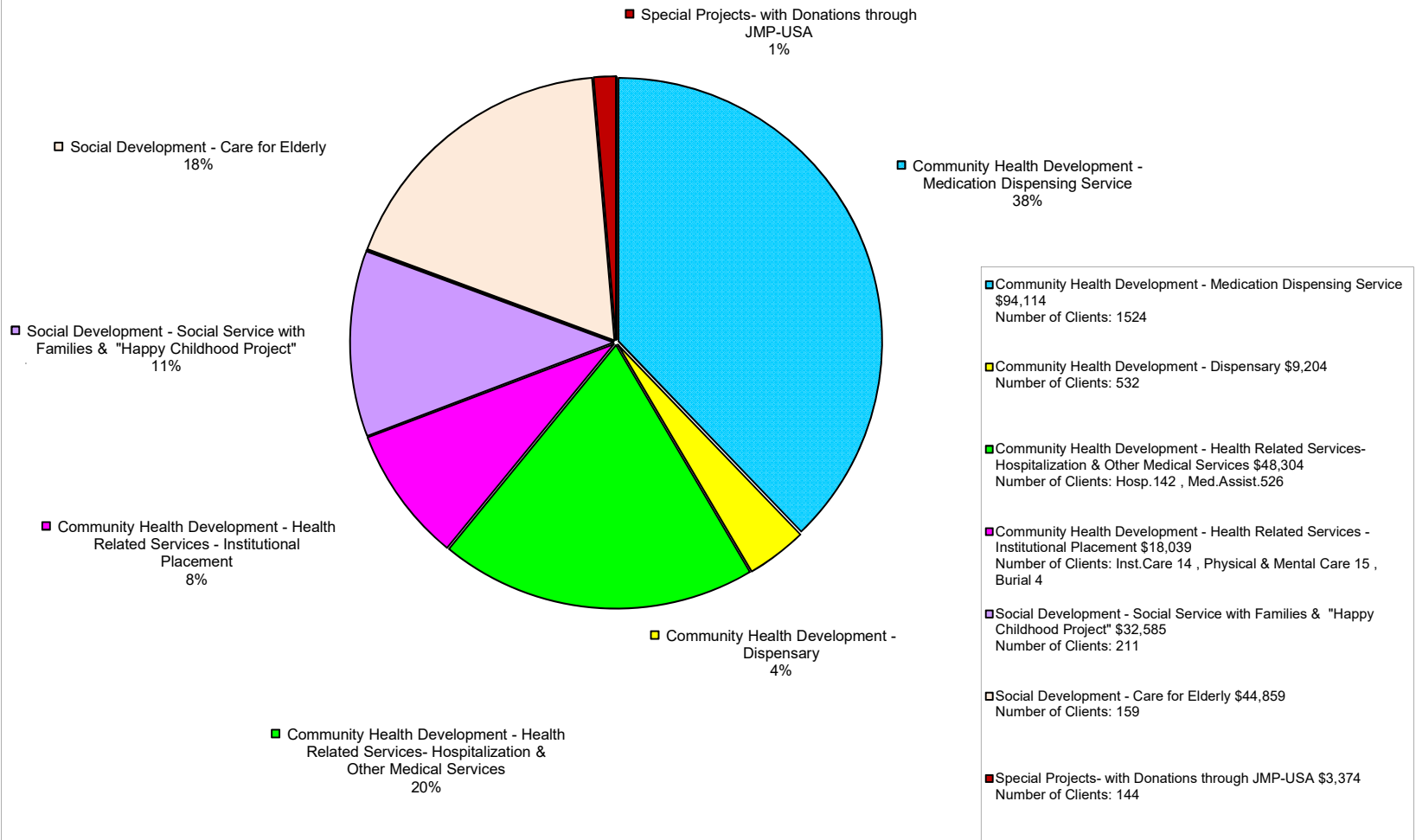
JMP-L is challenged to be able to serve the increasing needs and problems of clients and applicants, and to sustain the development work, with the reduced number of staff which is a serious issue for the administration, and is due to the limited budget and the fund sources.

In conclusion, the Beirut Advisory Committee, Administration and Staff would like to express their profound gratitude and appreciation first of all to Almighty God, and to the Presbyterian Church of U.S.A., the members of the JMP United States Advisory Committee and Commission, the Executive Director, the partners and sister organizations, the donors of JMP-L, and volunteers. Their genuine support and understanding encouraged JMP staff to work efficiently for the Glory of God and the well-being of brothers and sisters in Lebanon. Thanks to the Lord, the JMP staff served with courage, patience, and perseverance.

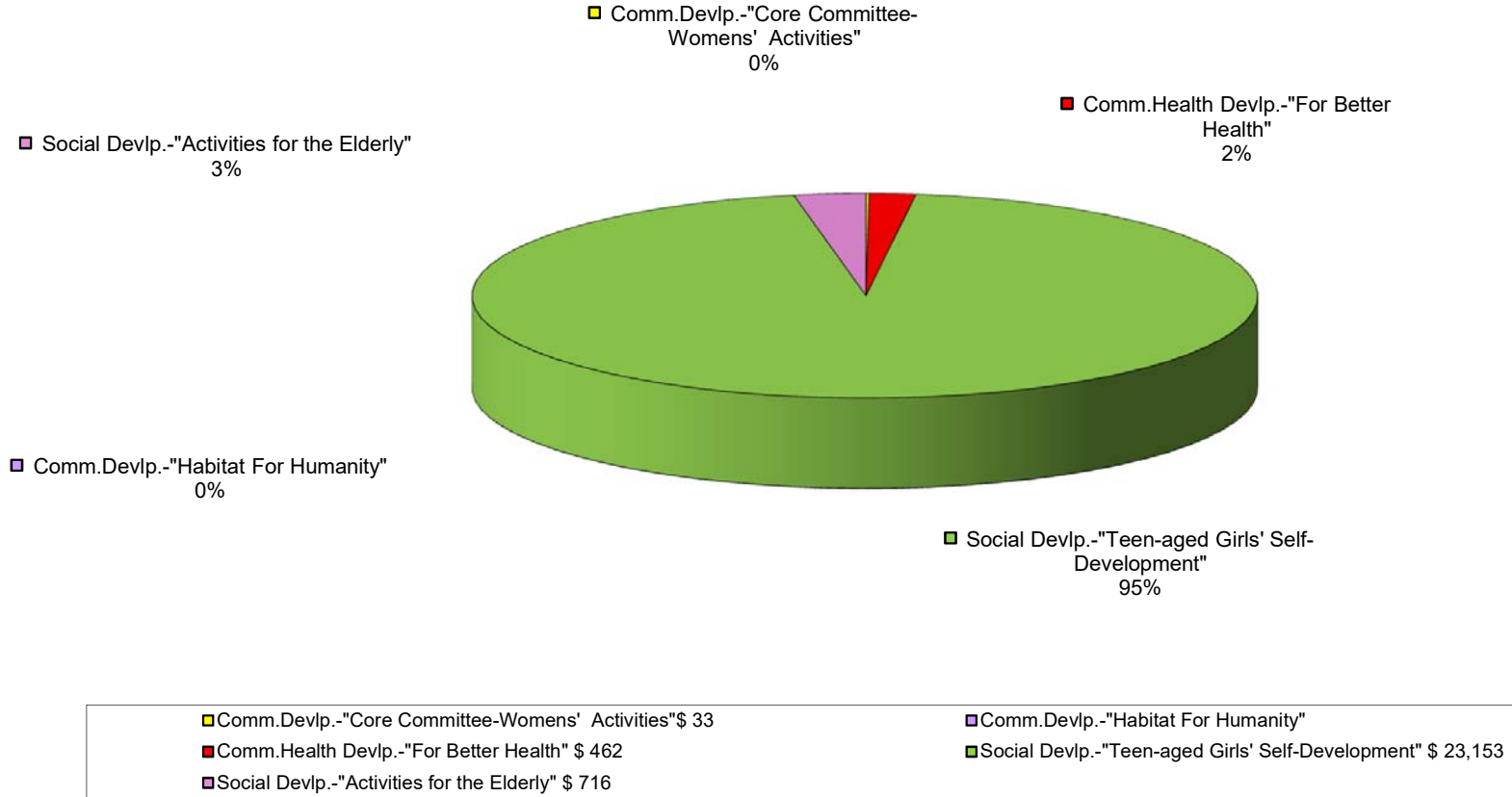
It is by the grace of our Heavenly Father, and through the dedicated staff and volunteers, that the Jinishian Memorial Program has been serving the Armenian community in Lebanon since 1966 and will continue to do so as God wills.

*“This is what the LORD Almighty said:
‘Administer true justice; show mercy and compassion to one another.’”
(Zechariah 7:9)*

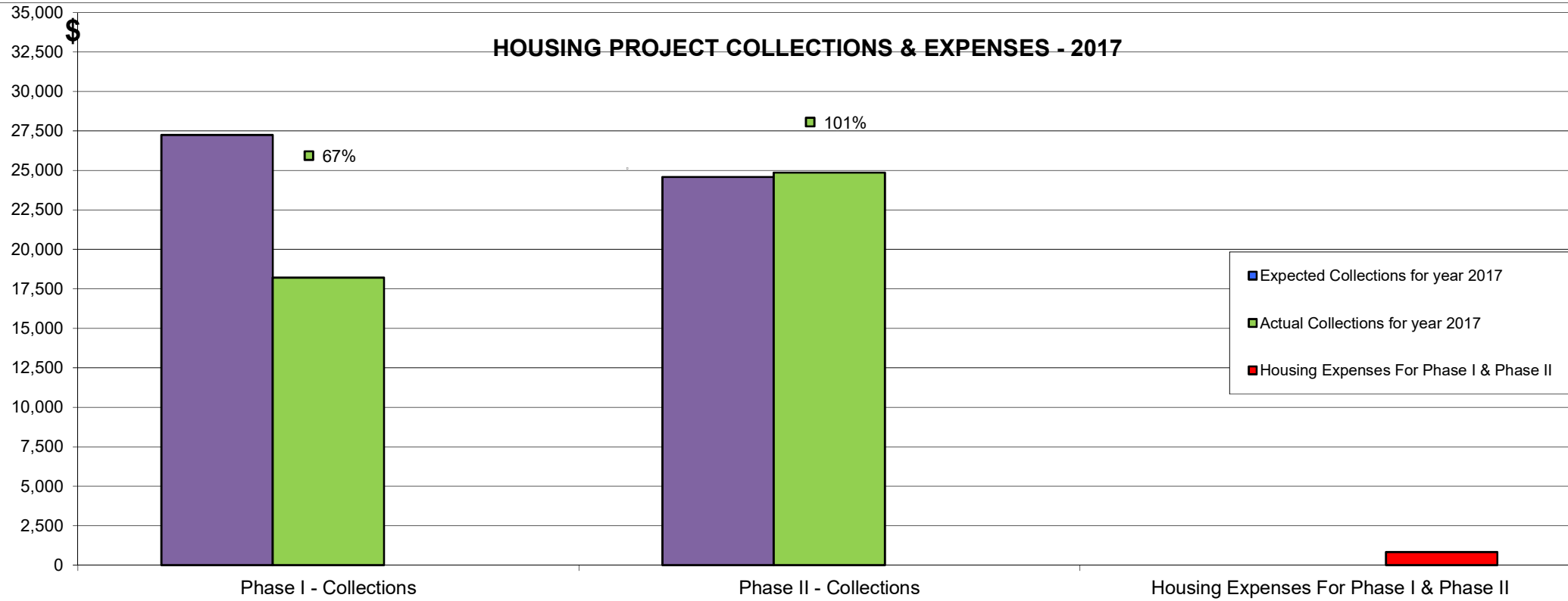
**Annual Cost and Number Of Clients Financially Assisted in
The HEALTH & SOCIAL DEVELOPMENT PROGRAMS**



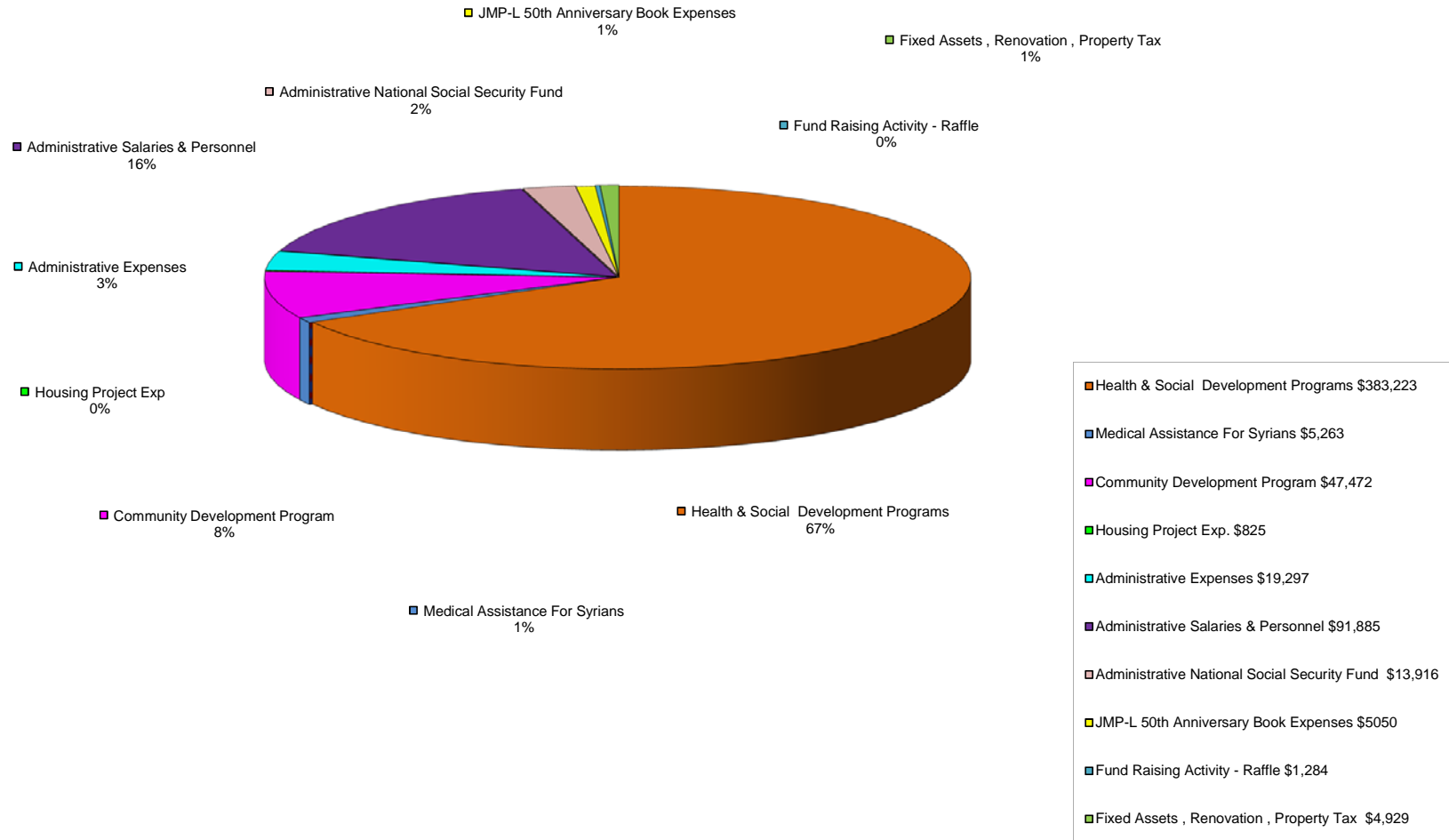
DEVELOPMENT PROJECTS ANNUAL EXPENSES 2017



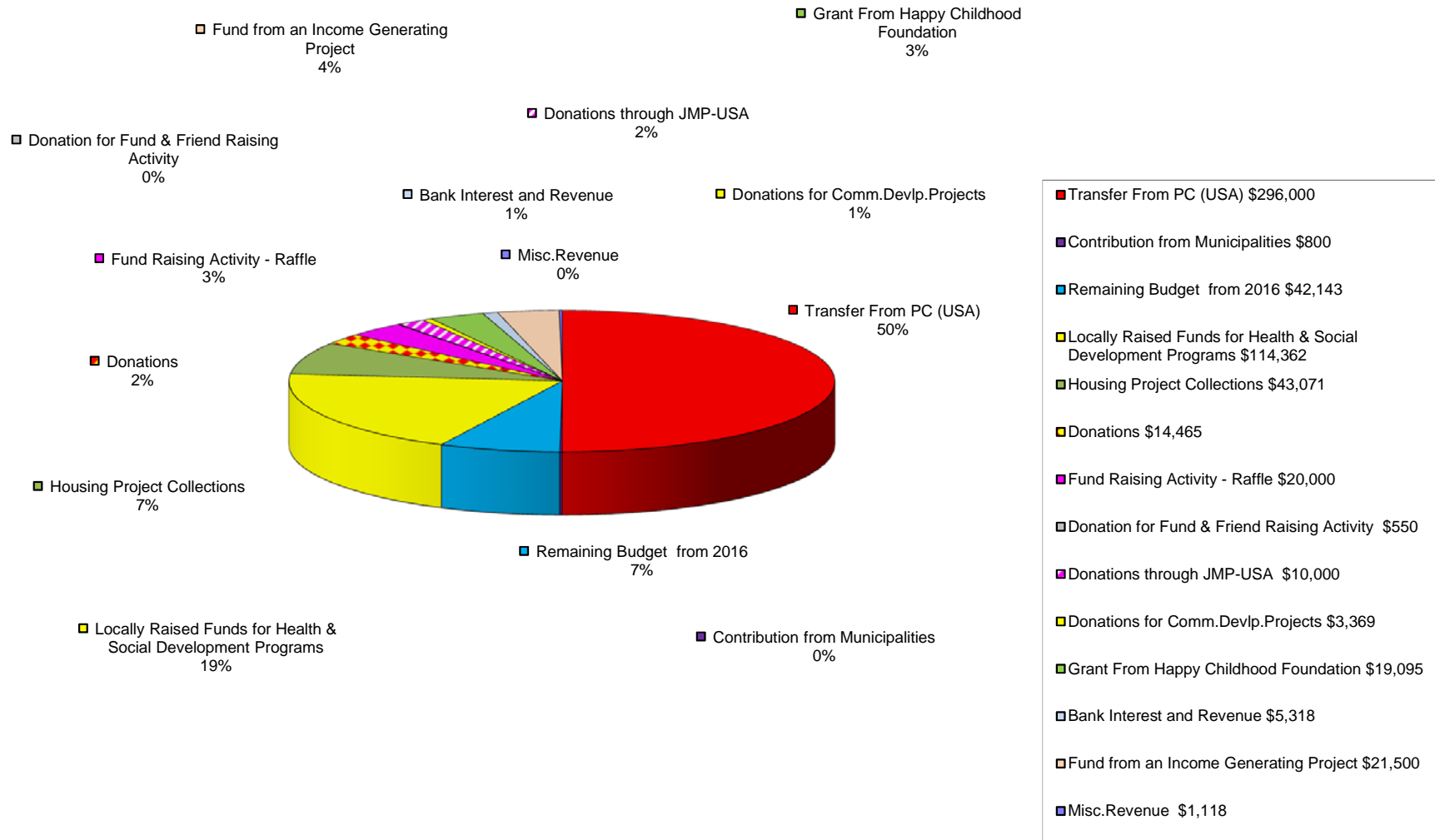
HOUSING PROJECT COLLECTIONS & EXPENSES - 2017



TOTAL ANNUAL EXPENSES - 2017



TOTAL ANNUAL FUNDS - 2017



\$

COMPARATIVE CHART OF FUNDS , DONATIONS /CONTRIBUTIONS 2012 - 2013 - 2014 - 2015 - 2016 - 2017

