



"The Jinishian Memorial Program (JMP) enables Armenians in need to move from poverty and despair to self-sufficiency and hope – through relief, development, and spiritual uplift. We commit ourselves to working ecumenically in the fulfilment of this mission."

Mission Statement

ANNUAL REPORT 2016

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ABBREVIATIONS

AAMS	Armenian American Medical Society
AFED	Armenian Fund for Economic Development
AFHIL	Armenian Fund for Health Insurance in Lebanon
ALSP	Amour, Lumiere, Srenite, Paix
BAC	Beirut Advisory Committee of the Jinishian Memorial Program
CHD	Community Health Development
ComDev	Community Development
EHLAN	Entraide Pour L'Habitat Des Libanais Armeniens Nécessiteux
EU	Europoean Union
HCF	Happy Childhood Foundation (previously PHF)
HFH	Habitat For Humanity
HKCC	Howard Karagheusian Commemorative Corporation
JMP	Jnishian Memorial Program
JMP-L	Jnishian Memorial Program in Lebanon
MoSA	Ministry of Social Affairs
MoH	Ministry of Health
NCLW	National Commission for Lebanese Women
NEF	Near East Foundation
N.E.S.T.	Near East School of Theology
NGO	Non Governmental Organization
PC(USA)	Presbyterian Church of the United States of America
PHF	Philippe Hatem Foundation (For A Happy Childhood)
UAECNE	Union of Armenian Evangelical Churches in the Near East
WV	World Vision
YMCA	Young Men's Christian Association

EXECUTIVE SUMMARY

In the midst of the Lebanese economic & political turmoil and insecurity, the work of the Jinishian Memorial Program (JMP) in Lebanon (JMP-L) in 2016 was characterized by doing compassionate development work as well as collaborating with other NGOs to meet beneficiaries' needs and also to share in helping address basic medical needs of Armenian Syrian refugees.

Based on its Strategic Planning conducted in April of 2015 and the budget for 2016, JMP-Lebanon continued to concentrate on Medical & Social Programs/Services, Friend Raising-Fund Raising, program-related Development projects, while the Community Development Program activities remained low priority. Moreover, staff and advisory committee members worked on planning and accomplishing the 50th anniversary public event.

During 2016 JMP-L was directly involved in the delivery of social services to Armenian individuals and families, and in encouraging development efforts. "Jinishian" continued to be particularly attuned to the socially vulnerable, the elderly who live without pension support, persons who have chronic illness and who have no medical or social security coverage, as well as families with multi-problems and whose income is below the poverty level. Employment placements and vocational training were also utilized.

2016 saw the beginning of health care that was provided by the doctor and nurse of the JMP Dispensary. The Dispensary was set up in support of its Medication Dispensing Service. The Head of the Dispensary and the Medication Dispensing Service continued to seek out affordable and donated medications for its clients, while facing the challenge to meet the requirements of the Ministry of Health and of the drug suppliers. Medication was dispensed at symbolic payments.

The staff continued its dedicated service seeking to listen, understand, counsel clients, and assist them financially as needed, and to guide them through referrals and networking.

In 2016 there were **7** active program categories or sub-categories; linked to these programs were **3** developmental projects or programs, **2** Community Development projects, and 1 micro-lending program through its partner AFED.

In addition, JMP-L had the Housing project (phases I & II) for **19** families. During the year **7** residents had the rewarding experience of signing on the "Sale Agreement" at the Notary Public, thus becoming owners of their apartments after having made monthly payments during the last 18 years.

Fundraising through a raffle activity, for the **5th** consecutive year, was planned as an income-generating activity, with the donation of the prize travel tickets of Hermes Tourism & Travel office. 10,000 tickets were sold and individual donations were received. Volunteerism was continued and encouraged. Some staff and members of the current and previous BAC members put in extra effort to raise the targeted amount.

Thanks to the continued partnership of "Happy Childhood Foundation" (previously known as Philippe Hatem Foundation For A Happy Childhood), JMP assisted **129** children through their **67** vulnerable families to meet some of their basic needs.

Total of locally-raised funds including income-generating activities amounted to **\$199,272**.
Included are funds received as grants or donations that amounted to **\$27,397**.

The value of medications received in-kind amounted to **\$144,776**.

Refer to the paragraph entitled "Fund Raising and Friend Raising" under section D. for the breakdown of these amounts.

The Social Workers and Health Consultants received around **13,000** client-visits (including 550 visits with Syrian refugees) for over **2400** beneficiaries, impacting thousands of lives.

I. INTRODUCTION

This report briefs the activities of the Jinishian Memorial Program (JMP) in Lebanon (JMP-L) through its staff and the Beirut Advisory Committee during 2016. It provides the opportunity for JMP-related individuals and committees to review progress made during the year and to thank those whose support and commitment helped the Program fulfil its mission.

Lebanon has a unique power sharing system between 18 sects of Christians and Muslims that make up the country's indigenous population. Lebanon's confessionalism system states that the country's President must be Maronite Catholic, its Prime Minister Sunni Muslim and its Speaker of Parliament a member of the Shi'a Muslim faith.

After 29 months of presidential void that had paralyzed state institutions, General Michel Aoun was elected as Lebanon's 13th president on October 31. The election of Aoun as president was coupled three days later by the appointment of former Prime Minister Saad Harriri as Prime Minister to form a new cabinet and replace the old government. Thus 2016 ended on a promising note, raising hopes for finally putting the politically divided country on the right track.

The Lebanese economy continued to face a myriad of challenges that mostly stemmed from political instability and the ongoing war in neighbouring Syria. This uncertainty had become a drag on foreign direct investment and tourism, two key pillars of the economy.

One of the key issues facing Lebanon continued to be the economic and social impact of the Syrian crisis, 2016 being its sixth year.

According to government and independent sources, up to 1.5 million Syrians, over a quarter of the Lebanese population, have taken refuge in Lebanon since the conflict started in March 2011. This continued to strain Lebanon's public finances, service delivery and the environment. It was estimated that as a result of the Syrian crisis, some 200,000 (5% of the Lebanese population) additional Lebanese have been pushed into poverty in 2016, adding to the already present 1 million poor. An additional 250,000 to 300,000 Lebanese citizens (6.25% to 7.5% of the population) were estimated to have become unemployed, most of them unskilled youth.^a

Unemployment Rate in Lebanon at the end of the year was 6.40% according to Trading Economics global macro models and analysts.

The number of Syrian refugees in Lebanon as well as the local political unresolved issues, aggravated political, economic, and security challenges, impairing major drivers of economy.

The confidence level of the Lebanese consumers remained very sensitive to political and security developments during 2016.

The emergency plan that the government approved on March 12, 2016 to resolve the eight-month old waste management crisis, affected confidence negatively, given the temporary nature of the plan and its unsustainability in the long term.

The rising demand and restricted supply of accommodation have contributed to soaring rental prices affecting poor Lebanese who are unable to cope with this rise.

The Lebanese currency rate remained stable at \$1=L.L.1507.50 due to the efforts of Lebanon's Central Bank.

The strain on the economy, insecurity, unemployment, and impoverishment impacted also the Armenian Community.

Unemployment, low wages, downsizing or closure of some businesses and the lack of affordable housing, put many families and individuals under tremendous pressure as they were unable to make ends meet, and leading to more social and financial problems. Inability to care for & spend on own health care and follow-up of treatments are causing further medical problems. These continued to impact people seeking various kinds of assistance.

^a <http://www.worldbank.org/en/country/lebanon/overview>

History

The Jinishian Memorial Program (JMP) began its work in Lebanon in 1966 under the auspices of the three Armenian Churches in Lebanon.

JMP is primarily financed by the Jinishian Memorial Program of the Presbyterian Church (USA), or PC (USA), an endowment fund established on May 17, 1966 by the bequest of Armenian businessman and philanthropist from New York Vartan H. Jinishian in memory of his parents, Rev. Haroutune and Mrs. Catherine Jinishian.

JMP was officially registered in Lebanon as a Non-Profit Local Association, Non-Governmental Organization in February 2006 under Registration Number 47/AD.

Mission Statement

"The Jinishian Memorial Program enables Armenians in need to move from poverty and despair to self-sufficiency and hope — through relief, development and spiritual uplift. We commit ourselves to working ecumenically in the fulfilment of this mission."

Vision Statement

"JMP-Lebanon gives hope and support to the Armenian Community by implementing sustainable compassionate developmental projects along with relief through a holistic individualized approach as it strengthens its network and grows its resources."

Core Values

Stewardship of the Will and Funds

JMP is committed to being a responsible caretaker of the Jinishian will and program funds to carry out the wishes of its benefactor and donors in the best ways possible.

Accountability

JMP is committed to honesty and integrity in reporting its achievements, organizational goals, budgets and financial statements, seeking input from its stakeholders on programs, services and determining mutual responsibilities.

Inclusiveness

JMP is committed to working in unity to achieve its organizational goals and to respecting the diversity and opinions of its beneficiaries when making decisions and designing and implementing programs.

Compassion

JMP is committed to recognizing and serving the diverse needs of its beneficiaries, staff and volunteers with compassion and justice.

Transparency

JMP is committed to communicating openly with internal and external stakeholders, yet respecting confidentiality where necessary.

Competency

JMP is committed to the professional development of its staff and to striving to maintain an environment that encourages creative and productive ways to improve our program, services, knowledge and skills.

JMP-L developed its Strategic Planning (SP) in April 2015 based on global JMP's SP.

It responded to the Priority Issues identified in its Strategic Planning.

Priority Issues

- A. Adapt to meet current needs of Armenian communities
- B. Retain and equip best qualified staff
- C. Expand communication and networking
- D. Achieve long-term financial stability and growth
- E. Maintain effective governance

Priority Areas

- Community Health Development
- Social Development
- Community Development

Program Mechanisms

- JMP-L develops and implements its own projects
- Partnerships – JMP-L collaborates with local and international organizations, governmental and non-governmental organizations and institutions to develop, fund and implement projects.

Administrative Board of the Association Registered in 2006

Pauline Sagherian	President and Chairperson of the Association & representative towards the government
Zvart Nadjarian	Vice Chairman
Marita Anie Boudjikanian	Secretary
Josephine (Jackine) Abounayan	Treasurer
Vazken Chekidjian	Accountant
Me. Laura Merdakhanian Kattan	
Eliza Minasyan, representing PC(USA)	

Additional Members of the General Assembly presented to the Ministry in January 2016

Ropovt Chorbajian, MD

Raphael Oumoudian

The term of the Administrative Body is in effect until October 2018.

The annual certificate of the association was issued in February 2016.

Beirut Advisory Committee

<u>Members</u>	<u>Domain of specialization</u>
Mr. Rafi Habibian <i>Chairperson</i>	Sales and Marketing /Pharmaceuticals
Me. Maggy Libaridian Kouyoumjian	Law
<i>Recording Secretary</i>	
Ms. Talar Atéchian, PhD (as of April 2016)	Director, professor, trainer in University
Ms. Anie Boudjikanian	Social Work and Pharmacy
Mrs. Karineh Sahakian Cholakian	Education & Theology
Mrs. Aline Shitilian Deyirmenjian	Psychology
Dr. Paolo Kazazian (as of April 2016)	Obstetrics & Gynecology
Mr. Alexander Mouradian (as of April 2016)	Investment and Banking
Mr. Joseph Zoulikian	Business Administration & Telecommunication

Outgoing members were: as of January 27, 2016 Mrs. Esther Haidostian-Kilaghbian, and as of April 2016 Mr. Raffi Goevoghlanian, Dr. Minas Karaminassian, and Mrs. Sossi Poladian.

Staff

Administration:

Pauline Sagherian

Director

Finance

Lena Nazigian
Zepure Sdepanian

*Accountant, Financial Manager
Cashier (part-time)*

Social Service

Lucie Khachadourian

*Social Worker – Families with Multiple Problems,
“Happy Childhood” Project, Teen-aged Girls’ Self-Development Program*

Anie Aznavourian

Social Worker – Hospitalization, Other Medical Services, Institutional Care, Follow-up & Overall support to Community Development Projects

Sevan Ishkhan

Social Worker - Assistance to the Elderly, Assistance to Families who have a Member with Special Needs (Mental/Physical), Employment Office and participation in Community Development projects

Community Health Development (CHD) – Dispensary and Medication Dispensing Service

Nanor Tashjian

*Head of Dispensary & Medication Dispensing Service,
Health Consultant (Pharmacist)*

Razmig Parmaksezian
Simoneh Khachadourian
Hamesdouhie Keshishian

*Health Consultant (Pharmacist)
Stock Keeper and Computer Control, Checking of Dispensed Medication
Assistant in Medication Dispensing Service (part-time)*

Other members of the Dispensary service

Dr. Ara Boladian

General Physician (visiting doctor)

Lucie Zomjian

Nurse (visiting nurse)

Talar Khatchadourian

Nurse (visiting nurse – alternating, until July 2016)

Support Service

Maral Zadirian

Telephone Operator - Receptionist

House Keeping

Sarkis Varjabedian
Rita Vartanian

*Caretaker, driver
Kitchen support and Cleaning*

Legal Services were given by Me. Laura Kattan for matters related to the Housing project,
and by HBD-t Law Firm for matters related to the JMP Association.

II. ACCOMPLISHMENTS IN RESPONDING TO PRIORITY ISSUES

A. Adapt to meet current needs of Armenian communities

1. Implementing Developmental Approach to Programs and Projects

JMP in Lebanon continued to be committed to the Jinishian will, mission, and core values, which require JMP-Lebanon to respond to those with immediate needs and emergencies with compassion and justice and to provide a safety net where none exists. Although JMP as a whole had been focusing on development, it recognized that the need for emergency relief may be greater depending on external forces, with continued efforts not to create dependency.

Alternative or additional resources of support were sought.

Instead of providing only direct aid and assistance for emergency or temporary needs, and giving cash allowances to clients, JMP continues to seek ways to adopt a long-term self-help approach and to instill hope and give spiritual uplift.

With the aim to empower beneficiaries to become self-sufficient, JMP implemented developmental projects in each of the following **Priority Areas** to improve the living conditions of the community:

- 2.1. in the Community Health Development Area**
- 2.2. in the Social Development and Spiritual Uplift Area**
- 2.3. in the Community Development Area.**

2. Priority Areas

2.1. Community Health Development (CHD)

Professional pharmacists/health consultants and social workers carried on CHD activities by guidance and counselling, referrals to other public or private social and medical institutions whenever needed. Follow-up work, home and institutional visitation, and a preventative training workshop were carried out.

2.1.1. Dispensary Services and Medication for people with chronic illness

JMP-L's Medication Dispensing Service of the Community Health Development department helps to improve the quality and accessibility to health care for needy individuals. It provides medication at a nominal contribution to patients who have chronic illnesses, usually to elderly people.

- With the Ministry of Health **permit #40681/3/2015** to operate a dispensary, JMP was able to purchase medication for chronic illness.
General physician Dr. Ara Boladian attended JMP dispensary 4 hours per week, and was assisted by a nurse.
 - The JMP doctor had **84** patient-consultations. Announcement of the doctor's schedule were displayed on different posts in the center. The number of patients began to increase in the last quarter of the year.
- This service is unique in the Armenian community as it provides counselling, guidance and follow-up on the use of the meds being given, providing educational aspect along with relief services, which is not offered in for-profit pharmacies or many other dispensaries.
- Developmental approach is applied and accomplished daily, during on-going medication delivery process, by providing medicines and following-up their use. Instructions are given to the clients during the interview, helping them stabilize their health and prevent further complications. This is a sort of individual development which leads to community health development.

- Cases are from different areas of Lebanon, who visit JMP for their medications.
- The participation of a client, with a symbolic amount of payment is essential in order to minimize dependency, and to justify the development approach.
- - **8038** times medications were given for patients.
 - In total **1568** individuals, mainly elderly and in need, who have no medical and social security coverage benefited from this service on a monthly or bi-monthly basis.
 - **51** were Syrian Armenian refugees who couldn't find their meds in other centers.
 - **36** patients residing in **CAHL** and **15** in **Azounieh** benefited from this service.
 - **696** patients benefited from the medications received from the MoH-& YMCA through HKCC, thanks to the close cooperation and partnership between HKCC and JMP.
For each patient special recording procedures are followed, and the completed forms are submitted to YMCA each month.
Summarized statistical reports are also sent to the HKCC Director each month.
- Fasting glucose tests are done on monthly basis and arterial pressure measuring, as needed. A total of **210** glucose tests were done for free, by the head of the department Mrs. Nanor Tashjian.

2.1.2. Improving Health Care for Women Through Education – Developmental educational project

The goals of this project are:

1. Enriching the women's knowledge of health hence helping them to prevent diseases and its complications.
2. Capacity building and empowerment.
3. Creating a ripple effect of their acquired knowledge (ABCs of good nutrition, healthy living, avoiding medication abuse, need of physical exercise...) in the close and extended families and subsequently the community.

The women who accepted to participate were consulted and they prioritized anti-stress and relaxing treatment. The educational sessions titled: "**Transforming Lives**" was organized by pharmacist/health consultant Mrs. Nanor Tashdjian.

With emphasis on learning to deal with stress, **weekly sessions** of relaxation exercises were held with a coach. On average **15** women participated on a regular basis.

Following the exercise sessions other women joined them. Around **20-25** women learned about nutrition and vitamins in 18 PowerPoint sessions, prepared and presented by Mrs. Nanor, topics such as "Fish", "Sweeteners", "Chocolate", "Garlic", "Quinoa", etc. Once a month, a volunteer specialist was hosted to interactively discuss interesting social, medical or religious topics: "The Environment" by Dr. Eddie Rakoubian, "Prevention of diseases" by Ms. Tamar Hasholian, "Sects" by Bishop Der Sarkis Sarkessian, "How to find peace", by Ms. Lena Racoubian, "Cholesterol Treatment" by Dr. Eli Tashdjian, and the latter was followed by free medical lab tests granted by St. Marc Medical Laboratory.

The last meeting was an outing to the Armenian Genocide Orphans' "Aram Bezikian" museum in Birds' Nest, Byblos (Jbeyl). Bishop Der Bsag informed them about the creation of the museum. The outing was concluded by a lunch.

At the start of the project a questionnaire was filled out by each participant to further evaluate their knowledge. At the end of the sessions the same questionnaire was given to them to check their accumulated knowledge. This project intended to instruct community's

women, to teach them how to control their physical status and emotional feelings, to prevent diseases and to make them feel a part of this community. A ripple effect of the impact is expected.

2.1.3. Health-related Services

To relieve the economic burden and assist those without access to affordable health care, financial assistance and guidance were given for Hospitalization assistance and Other/Minor Medical services (laboratory, x-ray, scan, etc.), and Institutional Placement and Care. Referrals and networking were done.

The health services have not only curative, but also preventive effects, in the sense that they help prevent further health complications.

a. Hospitalization and Other Medical Expenses

Assistance was provided for **hospitalization** expenses to **143** patients.

The hospitalization expenses were mainly for cancer, cardiac, orthopaedic, ophthalmology, psychiatry, urology, gynaecology, pulmonary, etc.

Patients in need of special attention were referred to medical centers or specialists for consultation or treatment, including lab, x-rays, physiotherapy echography, scans, MRI, etc. ARC's Araxie Boulghourjian dispensary and St. Marc give discounts to JMP-referred cases. Few are referred to AEBU, AGBU, and 'Our Lady of Nareg' Dispensary.

Assistance was provided to **451** individuals towards the expenses **Other or Minor Medical** (Laboratory and Medical Diagnostic Tests such as X-Ray, Scans, MRI, echography, mammography, EEG, etc.), after securing a discount for the test.

b. Assistance to Syrian Armenian Refugees

In Lebanon Syrians do not have medical coverage, neither from the National Social Security Fund nor from the Ministry of Health.

In HKCC the office for emergency relief assistance for Syrian Armenian families continued to interview & document Syrian refugees who have come during the year.

Until 2015 most of the Syrian refugees got registered at UNHCR which enabled them to receive major assistance in case of hospitalization. But costs of tests and emergency services at the hospital had to be covered by the patients.

Clients were referred to JMP-L usually by social workers in HKCC or the Armenian Evangelical Social Center in Trad where there was specific assistance for Syrians. Clients came for guidance, employment & assistance with medical expenses and some for medication when they did not find the needed meds in HKCC (YMCA meds are dispensed to Syrian refugees directly from HKCC).

In its Strategic Plan JMP decided to **integrate serving Syrian Armenian refugees into current projects** and allocated \$5,000 from its budget to assist them by participating in their expenses for laboratory and diagnostic tests, and for hospitalization to a lesser extent.

The following table summarizes the number of **Syrian Armenian applicants assisted** by JMP-L – assistance was done by providing medications, securing discounts, networking with other NGOs on their behalf and assisting financially for expenses of hospitalization &/or Other medical (diagnostic tests):

Assistance given to Syrian Refugees during 2016	# of direct beneficiaries	# of times assistance was given	\$
Securing major discounts & participating in the expense of Other Medical (Diagnostics test, Laboratory, X-rays, etc.) Expenses	122	238	4,887
Participation in Hospitalization expense	10	10	890
# of Social Worker meetings with clients (<u>non-financial</u>) (in addition to those visiting the employment office)		35	
Number of new files for Syrian refugees/displaced families created in JMP-L office during 2016 => 66 Total number of family files since 2012, as at 31/12/2016 => 358			
Total Amount of Assistance given			\$5,777
Note that the above amounts do not reflect JMP-L resource time.			

c. Institutional Placement and Care

In 2016 no lump sum payment was made to CAHL, the Old People's home. The Administration visited the CAHL Director and reviewed issues and modes of future cooperation, as it will study and decide on case-by-case basis as needed for few clients.

In some institutions there are a number of patients/inmates for whom a monthly or bi-monthly allowance is given for either medications, or to share in paying for their institutional fee or other expense:

- 1 in Dar El-Rahme (the family refunds the full amount)
- 1 in Dar al-Qamar
- 1 in Azounieh
- 2 in CAHL (1 for medications)
- 2 in Mission de Vie.

At the “Al-Fanar” psychiatric hospital JMP has **13** patients: 7 females and 6 males. JMP made quarterly payments to the institution and also provided pocket money for the inmates. It receives refunds from some of the families as their participation in the required payment.

- On the occasion of New Year and Christmas, on January 14, 2 social workers and another staff member accompanied by Father Ghevont Loshkhajian from the Armenian Orthodox Church and few parents visited the Armenian inmates suffering from mental disorder, in “Al-Fanar” hospital. Father Ghevont talked to them about Christmas and prayed with them. The inmates were given gifts from the Municipality of Bourj Hammoud, and packages of sweets.
- On the occasion of Easter, on April 14, 3 staff members accompanied by Father Avedik Hovhanessian from the Armenian Catholic Church visited the inmates giving them an Easter message, prayer and song, and also Easter packages including colored eggs.

As always, the inmates were grateful for the visits.

The few parents of some of the patients, who accompanied staff on these 2 visits, thanked JMP for giving them the opportunity to visit their children.

JMP-L encourages family members or relatives of the institutionalized persons to visit them and to participate in the expenses of inmates to avoid/reduce dependency.

2.2. Social Development

2.2.1. Social Service with Families

This service was done with the following goals:

- To assist families, with children or a handicapped member, and with insufficient income, unemployment and other problems;
- To avoid school drop outs and child labour, to encourage the young (who otherwise will not continue education) to acquire vocational education and training;
- To empower women by encouraging them to acquire skills and seek employment;
- To be aware of the risks threatening them and their families like domestic violence, human trafficking, drug addiction, legal and health issues;
- To empower the family unit in improving its family relations and avoid family disruption;
- To instil hope, give comfort and encourage trust in God and perseverance in the midst of social and economic difficulties, especially prolonged hardships.

27 families having a handicapped, were assisted with a small allowance on a bi-monthly basis. The responsible social worker gave home-visits to follow-up with their situation.

125 families with multiple problems were financially assisted.

40 of these received closer attention (including the teens in the Self-Development project and some of the families receiving “Happy Childhood” assistance).

A total of **1069** encounters including giving counselling and guidance took place.

“Happy Childhood” Project – in partnership with “Happy Childhood Foundation” (HCF):

➤ **129 children, ages ranging from 2 to 18 years old, from 67 families** were assisted with the funding for children’s **basic needs**. The needs covered were mainly for food, clothing, school books, uniform, and sometimes rent.

➤ With a special grant from HCF in 2015, in the 1st 6 months of 2016, **50** children, (from **25** families), who had had financial and social difficulties and not able to enrol their children in school, were assisted for their school payments in order **to keep them in school**.

For the academic year of 2016-2017, **48 children** from 28 families were assisted from a special grant for their school fees.

➤ **“Children’s Activities” – Summer Camp**

Parents of children were referred to ARC for children’s summer camp, and to other day camps in Bourj Hammoud.

In addition, **12** children were enabled to attend summer camp organized by the Armenian Evangelical Christian Endeavor Union, through the help of JMP and the “Happy Childhood” funding.

The children love to attend summer camp and are eager to return. They have the opportunity to have nutritious meals, supervised recreation and spiritual uplift.

The following project involved participatory & holistic approach to bring about changes in the lives of the clients and give hope and spiritual uplift.

a. "Teen-aged Girls' Self-Development Project"

With the aim of keeping teens from dropping out of school, **19** girls were encouraged and enrolled in this program in the 2015-2016 academic year:

8 were **new** to the program as of October 2015 and **8** continued from the previous academic year. They ranged from 8th grade to BT3.

They attended Mesrobian Technical College which gave 50% tuition discount for JMP.

18 sessions of group work and activities were carried on in the 1st 6 months of the year. **Another** session was specifically held for the teens and their mothers, and at the end of this session the teens presented their mothers a small bouquet of flowers to show their appreciation. Mothers and Teens expressed their gratitude for the opportunities that may lead them to a better future.

Some of the other sessions were led by the responsible social worker Mrs. Lucie assisted by social worker Mrs. Sevan. Mrs. Chantal Bou Akl from NCLW (National Commission for Lebanese Women) conducted one of the sessions through games & activities about gender, equality, rights, and morality. She was willing to discuss different women's issues in future sessions.

The aim of these sessions is to empower the Teens for right thinking and right believing, their activities included spiritual uplift, preparation of a light meal, watching video clips or short movies and discussing them, creating awareness of risks & dangers in their surrounding, encouraging them not to give up but to persevere in their studies, relationships with parents & friends, etc. Presented/discussed topics included the "Good News" of our Lord, one's identity, being truthful, loving truth & hating lies, guarding one's heart and the truth, valentine's day and love, bearing each other as 1 family, decision-making, overcoming.

- On March 9, they had a snow trip to Kafarzebyan and a visit to "Bzommar" convent, museum & winery. They also had lunch.
- On June 29, the annual outing took place with 13 Teens and some mothers. Not all teens were available due to exams or having started to work. At first they visited the Armenian convent in Bikfaya. Then they went to an adventurous park. They had a fun day in nature and the experience of conquering "Fear". They had snacks and lunch, also time of fellowship with the Lord and with one another, **catering to the 3 dimensional needs: physical, psychological and spiritual**.
- On December 15, 15 teens went to Badguer Armenian restaurant where they had their Christmas lunch with musical entertainment. They also encountered the Mangassarian couple, elderly parents of the owner, who shared with them experiences and life stories which were enlightening for the teens. With the aim of learning that "it is more blessed to give than to receive" they played the 'Secret Santa' game.

Through networking by the social worker:

- 4 teens in this program are benefiting from the NGO Libami's "University Student Transportation Program", each receiving a monthly assistance of L.L.100,000.
- 1 teen's dream to continue taking piano lessons is being realized through the assistance of NGO: Nawaya. This is giving her some shred of hope & encouraging her to pursue studying in midst of family difficulties and the loss of their home.

These teens are developing knowledge, skills, achieving technical school certificates or diplomas that they couldn't even dream or hope for, and preparing for life's challenges. They are finding employment & some are working while studying.

The feelings of "inadequacy" couldn't stop the Teens to dream, to continue the path of education and to go forward! Some of the obstacles to overcome were:

1. Attendance: missing JMP meetings (held on Wednesdays from 1:30-3:30 p.m.) due to part-time job/sickness/other priorities, and this also affected the rest of the group & their activities,
2. Financial: Teens also had vocational training-related expenses (e.g. fees for KG files, which they couldn't afford, and JMP assisted them),
3. Psychological: Teens had the fear of failing & were ready to give up. Through the sessions they began acknowledging that they are not who people (family or friends) say they are, BUT they are who God says they are.

With the follow-up work of the social worker and JMP's assistance they persisted and most of them succeeded to continue their studies and learn to face their challenges. However 2 couldn't pass the class due to sickness and personal reasons. So one dropped out & the other one is trying again.

2 teens got their BT diploma (equivalent to 12th grade in the Technical school)

2 got their vocational training certificates (in Make-up & Graphic design)

4 got their BP diploma (equivalent to 9th grade in the Technical school)
9 passed their class successfully & are ready for the next academic year.

14 are continuing, including 1 in the TS year (equivalent to the college certificate).
7 new teens joined in the academic year 2016-17, and are being encouraged to face their challenges through the help of this program.

The Expense of this project is included in the **Appendix 2: Development Projects**.

b. Employment Office

During the year JMP-L employment office had **525 client-visits**, applicants seeking employment. On average 50% of the applicants were Syrians.

There were **118** job/employment positions called to our office to find workers.

Referrals were made and **100 candidates found jobs** - mainly women as home caregivers to elderly, babysitters, housemaids, cooks, also janitors, accounting, driving, sewing, designing dresses, dentist's assistant, hair-dressing, nursing, etc. Many are happily and thankfully working.

There were few jobs with high-paying salaries, which were filled through JMP referrals.

Syrian refugees/displaced people are working with less payment, and sometimes many families asked for Syrian workers. This continues to have an impact on the Lebanese seeking employment.

In the 2nd quarter the number of young male applicants increased. The number of male and female candidates above age 60 is high but we do not have enough job offerings applicable to them.

In the last quarter JMP saw increase in the number of teen and young adult female applicants who had no secondary education.

2.2.2. Social Service - Care for the Elderly -

This service is for elderly people who are mainly living alone and are without a pension or a source of income. It included not only relief, but also guidance to address all kinds of their needs such as medication, hospitalization, spiritual uplift and recreation, and sometimes burial arrangement.

On a bi-monthly basis **151** elderly people received Old People's cash assistance and **7** who received occasional emergency assistance. Most of this assistance is used by the elderly for their medication as a priority, then for utilities, and sometimes rent payments. Throughout the year, by networking, **26** were referred to other organizations and social workers to support the additional needs of these elderly.

The beneficiaries were encouraged during office visits and social worker's home visits which were done to check on their well-being, to give comfort and encouragement also through Bible reading and the Lord's prayer "Hayr Mer", if desired.

• “Activities for the Elderly” -

Activities for the Elderly had the objective of providing recreation, spiritual uplift, and sometimes for informal adult education in personal hygiene and health. They are served nutritious hot meal and fruits.

In groups of 25-30 from the JMP-L's Care For the Elderly program beneficiaries participated in celebration events organized by the responsible social worker and with the help of volunteer adults:

- JMP social workers Mrs. Ani Aznavourian and Mrs. Sevan Ishkhan led the planning & took care of the correspondence (invitation & “thank you” letters) for the **Christmas luncheon** held on January 12, 2016, in the presence of the heads of the 3 Armenian Churches. This is done by social workers or representatives of the Armenian Social Agencies: the Coordinating Committee of the Armenian Social Agencies in Lebanon.
- 50** of JMP’s beneficiaries attended the Christmas luncheon and received gift parcels provided by the Municipality of Bourj Hammoud.
- For **Easter**, on March 22, the responsible social worker, with the **contribution** and accompaniment of a donor, **25 from the programs of ‘Elderly Care’ and 5 from the ‘Family with a handicapped member’** went to the Badguer Restaurant. There Bishop Der Shnork Artinian from the Prelacy spoke about the meaning of Easter & Christ’s Resurrection, then led them in prayer. This was a special event for the elderly – different individuals participated in singing, telling a joke, poetry, (a 92-year-old) playing the piano, playing the Armenian traditional egg-cracking game. Sensing their treatment with dignity the participants expressed gratitude to JMP and the sponsor for thinking about them and filling them with hope.
 - As home-ridden individuals from the ‘Family with a handicapped’ program could not join the others, **Easter baskets and prayers** were prepared and distributed to **20** members. The baskets & decorations were donated by Mr. Rafi Mikaelian of TradePlus store.
- Some had expressed the desire of having kebab ‘before I die’: with the intent of satisfying the longing of the elderly clients, and to encourage Teens to serve the needs of others such as the elderly, on May 4 **Barbeque Day (Kebab day)** was held.

Thanks to several individuals for their donation towards for the food costs, and thanks to the staff and the teens for helping with the cooking/barbeque and serving. There were **9 Teens and 20 elderly** who enjoyed to their hearts delight. They also were able to take food to their homes for the next day. At the end the staff also had their kebab meal.

- **Celebration of Grandparent’s Day** outing on Saturday, July 2, **organized by the NGO “Kibarouna”** at the Palace of Conferences under the patronage of the Ministry of Social Affairs and the Elder’s Care and Protection. **23** elderly enjoyed the respect & recreation.
- On the 23rd of June, **25 elderly** and 3 staff members went to the mountain village **“Eshbaniye”** by the invitation of a friend. The beautiful summer home and garden, abundant food catered to the elderly throughout the visit and the enjoyment of relaxing surroundings were as “paradise”, as some expressed. The host was thanked with a token gift, a framed cross of Armenian embroidery.
- On Saturday, September 24, **15** elderly and the social worker went to the Sanaye’ Public gardens where the **Rotary Club** had organized celebration of **“Elderly’s Day”**. Together with elderly from other NGOs they were entertained with “Show & Tell”, games that taught them to laugh and be positive, they had free glucose test & their blood pressure was measured, then they had fabulous lunch, enjoyed the sun and the outing.
- Some of the elderly supported by JMP also had the opportunity to attend one of the Christmas events including lunch, Christmas message, entertainment and gift distribution:
 - **15** males from JMP joined others on December 15 at ‘Our Lady of Nareg’ Armenian Catholic dispensary;
 - **50** elderly joined other Armenians and non-Armenians on December 28, for the event organized by the Municipality of Bourj Hammoud,

Refer to **Appendix 2** for the expense of the "Activities for the Elderly".

Refer to **Appendix 1** for “Annual Cost and Number Of Clients Financially Assisted in The **HEALTH & SOCIAL DEVELOPMENT PROGRAMS**”. These represent net expenses.

The following tables represent the number of client-beneficiaries who received assistance and the number of times clients visited the Social Worker or Health Consultant.

	# of beneficiaries	# of times assisted
Medication	1568	8038
Dispensary		84
Hospitalization	143	166
Other Medical	451	631
Social Service with families and teens Social Service with families with handicapped	125) 27)	541
PHF – “Happy Childhood” (these are included in the families mentioned above)	129 children from 67 families	488
Care For Elderly – Allowance	158	816
Institutional Placement Care and Assistance for Burial	26 2	154
		# of times non-financial assistance given
# of Social Worker meetings with clients (<u>non-financial</u>) included are 195 Home Visits by JMP Social Workers & staff 643 interviews for employment (including Syrians)		<u>1,684</u>
Grand Total # of cases (client visitations and sessions) received by the Social Workers, Doctor and Health Consultants		<u>12,602</u>

Teens' Self-Development: a- 1st group in 2015-2016 academic year b- 2nd group in 2016-2017 academic year	in Technical school a- 19 individuals b- 21 individuals	empowerment sessions in JMP * a- 18 sessions+2 trips in 1st 7 months b- 2 sessions+Christmas outing-lunch
CHDD Women's “Transforming Lives” weekly exercise sessions + educ. on nutrition and monthly sessions on different topics	25 women	22 sessions + 1 outing
Activities for the Elderly	Around 20 to 50 elderly participated in each of 8 events	

* The teens also have one-to-one sessions with the social worker for guidance and encouragement.

2.2.3. Housing Project

JMP-L administration and staff members **followed-up** and met with some of the residents having difficulties and delays with their payments, and with others seeking guidance to complete their payments and to become owners of their apartment.

During the years 1999-2001, apts. in Phase II were given by rental contracts with the verbal promise that rental payments be considered towards the cost of the apt. for ownership. In the following years tenants were given approximate dates when they could expect to have completed payments based on total cost paid by JMP for the apartments and applying an interest rate similar to that of Phase I.

The Social workers visited the homes of Phase II apartments, reported their findings about who are living in the apt. and about the status of their utility bill payments. BAC sub-committee met several times and discussed the matter of those wishing to settle the cost of their apt. early:

2 families were looking into the possibility of emigration. Having considered all the suggestions and recommendations with members of current and initial housing sub-committee , and after reviewing the matter with the Executive Director in JMP-USA, it was decided to keep the plan as is but not discount for those who wish to pay off now as opposed to their regular payment period.

5 families from the "Phase II - Affordable Housing project" and

2 families from Phase I signed the 'sale agreement' at the Notary Public's office and became the owners of their apartments. They will need to register the apt. in their name.

Remaining are 10 apartments in Phase I and 6 apartments in Phase II for which residents are paying installments or rent. The monthly bills of 8 families in Phase I were renewed for the final 2 years. There is 1 tenant who completed payments but has not signed on a 'Sale Agreement'.

Refer to Appendix 3: "Housing Project Collections & Expenses – 2016".

2.3. Community Development (ComDev)

2.3.1. Community Based Development Project -

Due to 'Prioritization of Programs and Services' and the budget, new Worker or Specialist for Community Development was not sought. One Social Worker gave part of her time to this project to maintain some momentum and to encourage the committees.

- a. **The Core Committee:** The Core Committee has not met since January 2014. It has been suggested to involve 1 or 2 additional members from the community, who may be more active or influential in the neighborhood.
- b. **The Women's Committee** had several meetings to discuss needs and plan activities. They talked about the need to re-activate the Core Committee and the building committees and to review the purpose of the committees and the Community-based Development project.

The committee planned and carried out with the guidance and support of the social worker:

- a **luncheon** on **May 12** for the women in the community, on the occasion of Mother's Day, at Ararad Palace. Their aim was to bring together women of the community development area and their friends, to celebrate the special occasion, and to raise funds. At the end of their event, and after Ararad Aharonian's singing and entertainment, the women had a surprise visit by well known and loved Mr. Adis Harmandarian who had come from USA.

The women raised net L.L. 1,699,000 which is kept by the committee for future use.

- **Children's Christmas/New Year's party** took place on **December 23** in the court yard of the St. Sarkis Church (free of charge). The team "Parev Pokrigner" ('Greetings, Children') entertained with the Christmas story, then songs, games and dances and Santa's visit. Biscuits, juice and hats were given at the entrance.

This event involved the women's planning, visiting store owners and the Municipality of Bourj Hammoud for donations, purchasing and wrapping of toys, and the selling of tickets @ \$5. The Mayor of Bourj Hammoud donated L.L.2,000,000 for the purchase of toys. The net result amounted to L.L. 1,398,000.

200 children (and their mothers) were delighted with the gifts and recreation.

- c. Meetings of **Building committees** of the Municipality Public Housing were held with the guidance of JMP staff member Sevan Ishkhan and volunteer & former staff member Ara Parseghian. Residents of each building reviewed their common needs and identified their top priority and the plan to tackle the issue, usually related to repair or sanitation and cleanliness. As promised, the Women's committee provided L.L.200,000 to each building block, for

their common needs. The residents came together and agreed on their common need. Residents of some of the buildings provided additional money to cover the costs.

2.3.2. Other Community Development Projects:

- **"Habitat For Humanity" (HFH):**

Follow-up work continued with HFH for the project “Lebanon Vulnerable Groups Housing” that began in 2012 - affordable renovation loans, interest-free –

During the year **3** homes were renovated for a total cost of L.L. 2,197,500.

Grant by HFHL is 2/3^{rds} of the total cost.

Clients will pay 1/3rd of the cost in monthly installments.

The loan to the families amounted to L.L.731,000 to be paid in 3 to 18 months.

JMP is the guarantor of the loans.

Monthly payments continue to be collected and follow-up done.

The total number of renovated homes of vulnerable families reached **34**.

The families are assisted, followed up and empowered to take responsibility to refund their share.

- **Micro-lending**

JMP-L is a partner in AFED (Armenian Fund For Economic Development) which was initiated in 1977.

The number of people who qualify to get loans for needs (such as education, medical treatment, housing, business, etc.) has decreased due to the economic crisis.

AFED now requires a guarantor's savings account as collateral against a loan.

This is a unique project in the Armenian community where 6 NGOs and the 3 Armenian Churches are partners and contributing shareholders.

2.4. Projects of a Special Donation

Mrs. Lucy Janjigian, wife of long-time serving member of USAC late Mr. Edward Janjigian donated \$5,000 as she thanked JMP "for helping our poverty stricken folks".

Staff members responsible for each program designed and carried out events for selected beneficiaries to cover some of their special needs. A number of volunteers also contributed towards realizing the events.

Various groups of clients were in focus on different days:

1. Health Development – Hospitalization assistance program - **15** women who were in treatment or recovery from cancer gathered on December 13. Nurse, Mrs. Angel Melkonian talked to them about the disease, treatment, & care, encouraging them with hope and trust in the Lord God. Soloist Mrs. Gariné Antranigian sang songs and Christmas carols. This gathering ended with a reception and sharing of gifts. The participants received a Christmas card with a cash gift giving them additional support for their treatment expenses. The aim was to encourage cancer patients, and empower them to face different challenges in their life especially in their fight for their health.
2. Health Development Program - Medication Dispensing Service: **30** beneficiaries attended the event held on December 21. Dr. Elie Tashdjian presented with PowerPoint symptoms, causes, & treatment for high blood pressure. Blood Pressure measuring device was given to each with explanations of its use. The event was ended with a Christmas story by Mrs. Nanor and a reception.

3. Social Development - Families with a physical/mental special needs member:
36 individuals, special needs persons and some of their care-givers were taken to a luncheon at Ararad Palace on December 20 with the help of staff and volunteers. Bishop Der Ghevont Loshkhajian shared a Christmas message and prayer. After their meal they listened and danced to the singing of entertainer Ararad Aharonian. Santa Clause distributed gifts (pyjamas made especially for their size).
Few of them needed to be carried from their humble homes with the assistance of police from the Municipality of Bourj Hammoud, to be able to attend.
This was a **unique event** for most of the beneficiaries who do not get to go on outings; they're usually left at home.

4. Social Development - **15** families were empowered and supported by a small sum of money to have an ordinary (but unaffordable to them) New Year's Eve meal with the family gathering and to be able to share the Christmas Spirit with loved ones.

All these beneficiaries expressed their happiness and gratitude as they sensed they were given respect and a joyous time.

The story of these events was published in Aztag Daily.

Refer to **Appendix 2 for Annual Expenses of the Development Projects**.

Refer to **Appendix 4: "Total Annual Expenses – 2016"**.

B. Retain and Equip Highly Qualified Staff

1. **Seminars:** The staff made use of opportunities to increase their knowledge and competency.

<u>Staff/Position</u>	<u>Seminar/workshop attended</u>
Social worker Lucie	“An Experiential Learning Program: Coral Banks Construction Company on March 12: A Hands on Training on how to Become More Effective with Teens through Team-Building and Collaboration!” led by Mr. Andrew Haddad, held in and with partnership of N.E.S.T.
The 3 social workers: Sevan, Lucie & Ani	Seminar about cooperation of NGOs and Fund Raising, held at ther start of the NGO Fair in the Sagesse University on April 5
Social workers Ani and Lucie, and the Director	Seminar: Interreligious and Intercultural Relations, on May 30-31, organized by Haigazian University and Saint John University (Jay Philip’s center for interfaith learning)
Social workers Ani and Lucie	Seminar “Les Subventions” by Albet Nassar Foundation - on June 21 Different NGOs shared presentations about projects and their financing.
Social Workers Ani, Lucie and Sevan	Seminar “Accept-Guide-Educate” regarding drug addiction, on October 15, at Aztag’s Punig Hall, organized by the Prevention office of the “Horizon” center in collaboration with ARC.
Social Workers Ani and Lucie	National Forum – “Contributing to Social Cohesion by supporting Local Development-” on November 28, organized by the Movement Social with the collaboration of other NGOs (like Mada, Fair Trade, CCFD-Terre Solidaire (Economic, Social, Cultural Rights) at the “Institut National De France”. This included the sharing of experience and results from projects

conducted in 6 Lebanese villages affected by the Syrian crisis, the interaction of the Lebanese host community with the Syrian refugees, and the difficulty of working with 2 groups that have different culture and norms.

Staff meetings were held usually at the end of each month, on the day of medication inventory which is held in the Medication Dispensing Area. During the meetings there were announcements, reading of a Bible passage & sharing of thoughts from the passage, and presentations of health-related topics such as the benefits of eating fish, garlic, vitamins, and about “burns”.

2. Meetings and Internal Communication

Internal Communication was enhanced with various meetings and interaction with staff, volunteers, and partners.

- a. The Executive Director Eliza Minasyan met with the staff on July 21 during her visit which was on the occasion of the 50th anniversary event, and for country Directors’ meetings. She shared some information, plans and upcoming events, and also the sad news of further investment losses and budget cut of \$9,000 for JMP-L in the following year.
- b. For the 50th anniversary event and the writing of a book, a sub-committee was formed. Considering the availability of staff during work hours and after office hours (for meetings), social worker Ani Aznavourian was included in the sub-committee. Anie Boudjikanian, (from current BAC), Mrs. Zvart Nadjarian (former BAC chair and current Association Admin. Committee), the Director. Mr. Rafi Habibian and Mr. Raffi Goevoghlanian also joined the team for planning the event. The BAC was consulted as needed, especially at the end for members’ involvement in the event.
- c. Senior staff met and reviewed: the strategic plan, goals, strategies and indicators; discussed some matters of the annual lottery fund raising activity, NGO fair, ideas about how to celebrate the 50th anniversary, to plan for welcoming the Ambassador of Armenia and His Holiness the Catholicos Aram I.
- d. At staff meetings end of the month, information was shared about events being planned such as the 50th anniversary event, April 5 NGO fair, etc. At times staff members were consulted for example regarding the date of the event, the date of the lottery drawing date ('tirage'), and information was shared at different meetings. The staff were encouraged to support the fund raising activity.
- e. During the year staff met for sharing of information as well as to organize and celebrate special days such as mid-lent “mitchink”, Easter, and at the end of the year. These times provided opportunities for lifting up spirits and camaraderie. The staff went to Apo’s restaurant in Bourj Hammoud for their Christmas-New Year lunch.

C. Expand communication and networking

1. External Communication

- a. PC(USA) Regional Liaison Elmarie Parker visited the center with groups of visitors from PC(USA) churches to get acquainted with the work of JMP in Lebanon:
 - On Wednesday, February 3, 8 from Eastminster Presbytery

- On Sunday, April 10 a group of 7 including USAC member Amgad Beblawi and former USAC member Gordon Edwards
 - On Monday September 26 a group of 13 visited. Included in the group were former USAC members Rev. Gordon Edwards (his 2nd visit in 2016), and Rev. Greg Allen-Pickett & few others from Texas.
- JMP-L gratefully received donations from the group from Texas and from Rev. Edwards.

They got acquainted with the work of JMP-L through a PowerPoint presentation and a tour of the offices. The visitors' interest in the JMP work was encouraging and affirming.

JMP received also other visitors who were informed of JMP's service to the community:

- On October 11 the Ambassador of the Republic of Armenia Mr. Samvel Mkrtchian and his wife, honored JMP with their visit on the occasion of JMP's 50th anniversary. A group of elderly beneficiaries also met them in the reception hall. Some members of the BAC were also present;
- On October 14, 8 pastors who were on sabbatical for 3 months at the N.E.S.T. visited together with their host;
- On November 24, the Jinishian center had the honor of receiving His Holiness the Catholicos Aram I together with the Prelate Bishop Shahé Panossian, members of the national administrative committee of the Prelacy, MP Mr. Hagop Pakradouni, Mayor Mr. Mardig Boghossian and others. This visit was part of the tour of the Catholicos to institutions in Bourj Hammoud, on the occasion of the 20th anniversary of his enthronement as Catholicos.

They were welcomed by staff, BAC and also benefactor/donor Mr. Hovig Kurkjian. Words of welcome and explanations were given about the work of the center as they toured the different departments and a commemorative token gift was given to the Catholicos.

The Catholicos shared from his experiences with JMP and the late Director Mr. Haig Tilbian, during the time when he was the Prelate. He acknowledged the great contribution JMP has had in the Armenian community. He said that the benefactors of JMP are national benefactors, and that Armenian communities in the diaspora need to be supported and maintained. His hope is that JMP head office will increase the contributions to Lebanon JMP.

A special commemorative cake was cut and shared with the guests and beneficiaries present in the reception hall.

- b. JMP participated in the **NGO Fair 2016** of CADMOS-ULS on April 5 from 3 to 8 p.m., organized by the Sagesse University on its campus. 3 Posters about JMP's Services were prepared, brochures printed and PowerPoint slides were set up in the space given to JMP. JMP had few visitors including the patron of the Fair, former Minister of Social Affairs Mr. Selim el-Sayegh. The 3 social workers and the Director manned the stand.
- c. The Coordinating Committee of Social Welfare Organizations of Bourj Hammoud and Sin El Fil held 7 meetings, once every 6 weeks excluding summer. This committee plays an important role in sharing information and experience in addition to working together in projects and activities that would be of concern to the member organizations and their communities.
- d. The Administrative Committee of the Union of Armenian Social Workers in Lebanon met several times. JMP-L social worker Mrs. Ani Aznavourian is a member of this committee.
- e. Social worker Lucie Khatchadourian attended 6 committee meetings of "Hayatzi Bourj Hammoud" where representatives of Armenian GOs and NGOs discussed issues faced by the Armenian Community in Bourj Hammoud: specifically safety of children playing on the streets, and children or teens dropping out of school.

- f. The Executive Director and the JMF and JMP-S directors were interviewed on Vanatsayn radio on July 21. The Director had a short interview on a previous day regarding the anniversary event.
- g. The **new webmail domain** was created and the JMP website content was updated and transferred over to a **new domain** www.jinrishian-lb.org in time for the address to be published on the 50th anniversary book and new brochures.
info@jinishian-lb.org and pauline.sagherian@jinishian-lb.org were set up.
The change in email addresses was announced by email.

The changes to the website were needed to accommodate media changes (smaller screens on cellular, i-Pads, etc.) and upgraded program language. The website was updated with a report of each of 2014 activities and 2015 activities, as well as the photos and ‘speeches’ of the 50th anniversary event, and the Ambassador’s visit.
- h. Announcements were published in the Armenian daily newspapers:
 - The Elderly Christmas luncheon (on January 15) organized by the Coordinating Committee of the Armenian Social Welfare Agencies.
 - The announcements of the fund raising lottery ticket sales.
 - Announcing the 50th anniversary event and later reporting it.
 - Lottery-related advertising and the winning number
 - The visit of the Ambassador of the Republic of Armenia
 - Included in the Prelacy’s communication about the tour of His Holiness the Catholicos Aram I to institutions in Bourj Hammoud was the visit to the JMP center
 - The Children’s Christmas party of the Community Development Women’s Committee
 - Projects of the special donation of Mrs. Lucy Janjigian.

2. Networking and partnership

Much networking takes place by the Social Workers & Health Consultants to provide needed assistance to clients for medical as well as basic needs.

Cooperation and partnerships continued with HKCC, ARC, AGBU, ‘Our Lady of Nareg’ & other dispensaries, World Vision, also with AFHIL, CARITAS, ODS, HCF, Nawaya Network, Libami, the social service offices of the 3 Armenian Churches, and other governmental and non-governmental organizations.

Networking activities included the following:

- Regular meetings of social workers of the different Armenian organizations helping Syrians and host families were held to review the situation of individuals needing financial assistance for medical & other needs and decide on the contribution of each side.
- NGOs such as WV, HFH, YMCA, NEF, and NCLW continued to seek out JMP-L to partner with and to contribute toward the development of teens & families.

NEF and YMCA negotiated with JMP to use JMP premises for Syrian and Lebanese teens development project. Their conditions were not acceptable to JMP.

- the Coordinating Committee of the Armenian Social Welfare Organizations for organizing the annual Christmas gathering of the Elderly, held under the patronage of the church leaders of the 3 denominations.
- Communication with some recently-connected drug agencies, like “Droguerie de L’Union”, “Sadco”, Phenicia”, proceeded which enriches JMP’s partnership database.

- The head of the JMP Dispensary Mrs. Nanor Tasdjian met YMCA's head of Medical department Mrs. Marlene Zakhia and discussed procedures of receiving medications directly from YMCA, and procedures to transfer patients from HKCC to JMP.
- Meetings with HKCC Director Serop Ohanian included discussions on the plans for JMP-HKCC cooperation regarding Medication Dispensing service after HKCC's accreditation process is completed in 2017.

D. Achieve Long Term Financial Stability and Growth

For the year 2016 the budget for JMP-L from the Jinishian Endowment fund through PC(USA) which is the main source of income for JMP-L, was kept the same, \$300,000.

Additionally, JMP-USA transferred \$6,000 from the donations received in USA. No additional funds were specified for assisting Syrian refugees.

JMP-L is still hoping and waiting for performance improvement of the fund's investment in U.S.A. and a resulting increase in the budgeted amount. Yet, in July, during the visit of the Executive Director Eliza Minasyan, staff and Advisory Committee members were informed that there has been a further loss in the investment and that there will be a further cut of \$9,000 in the transfer of 2017 through PC(USA).

The actual refund and income from the Housing project will decrease by approximately \$7,500 in 2017 from the current year. Two families from Housing Phase II settled their dues by making lump sum payments and the amount of \$21,827 was added to the "Restricted Funds from Housing project", set aside for future use.

The local efforts of JMP-L in reducing expenses and increasing fund-raising are not enough to address this problem. JMP-L appreciates the fundraising efforts and initiatives being taken by its headquarters, JMP-USA and USAC. Further action is desired to have increased returns on JMP investment.

Administrative Salaries & Personnel expenses were below budget due to not hiring new administrative staff during the year, and Community Development expenses were below budget as a new consultant was not brought in.

Refer to **Appendix 5: "Total Annual Funds – 2016"** and **Appendix 6: "Comparative Chart of Funds, Donations/Contributions 2012 – 2013 – 2014 – 2015 – 2016"**.

Fund Raising – Friend Raising

- For a 5th consecutive year the Friend Raising-Fundraising activity, the sale of lottery/raffle tickets was planned. The grand prize donor was found, thanks to Ms. Arpie Tcheboukdjian, the manager of JMP's bank Credit Libanais, as she connected the Director to the right person. The drawing date of the lottery was October 20. Ms. Talar Khatchadourian was the winner of the grand prize: 2 airline tickets Beirut-Yerevan-Beirut, donated by Hermes Tourism & Travel, affiliated with Credit Libanais bank.
10,000 Lottery tickets were sold to bring in L.L.30,000,000 (\$20,000) funds.

This year this fund raising activity was delayed in order to give time for planning and carrying out the 50th anniversary event including publishing the book and creating the DVD. As at December 31, 2016 the amount yet to be collected for the sold lottery tickets = \$1,580.

- JMP-owned premises rented out to 2 tenants for business and to 1 family for their residence brought in an income of \$20,000.
The tenants of the apt., of Syrian identity, have had major delays in rent payment. As at the end of the year the delay was for 5 months.

The son as a Syrian refugee migrated to Canada and the father is sick, now needing dialysis and they are not able to cope with the expenses even though their other children outside of the country are sending in support. Follow-up is continued.

- The partner Happy Childhood Foundation provided for children: L.L.12,000,000 (1,000,000 per month) for basic needs of JMP-assisted families; also \$1,200 for Summer Camp that benefited 12 children, and special grant of \$10,000 for children's school fees to assist 48 children.
- JMP received undesignated donations from various individuals. Some donations were anonymous. Other donations included the following:
 - a. In memory of late Director Seta Pamboukian JMP received \$500.
 - b. From Mrs. Lucy Janjigian of USA, JMP-L received a local cheque for \$5000.
 - c. In memory of:
 - Mr. Minas Tekirian, father of staff member Lena Nazigian L.L.570,000.
 - Mrs. Azadouhie Hallajian Dimijian, mother of staff member Simoneh Khatchadourian L.L.340,000.
- JMP-USA promised \$5,000 towards the expenses of the 50th anniversary book.
- For the expenses of the 50th anniversary event (including the book and DVD) and the upgrading/re-writing of the JMP-L website, the amount of the profit from AFED's equity apportioned to JMP was withdrawn: L.L.16,500,000 on June 16, 2016 and deposited into the Credit Libanais bank account.

The following is a breakdown of the amount of **funds raised or receive**:

1.	Individual Donations	\$
	- for Medications	7,966
	- Undesignated donations	8,197
	- donations through JMP-USA	<u>6,000</u>
		22,163
2.	Grant – Happy Childhood Foundation	<u>19,200</u>
	Grand Total of Donations	<u>\$41,363</u>

The following is a breakdown of activities that **generated income or re-payments/receipts**:

1.	Income/Receipts	\$
	- Medication	88,958
	- Hospitalization & Medical Assistance	483
	- Institutional Care, Physical & Mental Care, & Burial	19,082
	- Dispensary	560
	- Social Development - "Teens' Self-Development"	<u>533</u>
		109,616
	- Housing (Rent-Interest-Insurance and restricted fund from sale)	29,592
	- Income from Prior Activity (Housing Phase I Instalments)	<u>28,924</u>
		58,516
	- Income Generating Activity: 2 tenants of Lot #937 & 1 apt.	20,000
	- Bank Interest and Revenue	<u>4,969</u>
		24,969
	- Fund Raising Activity (Raffle & prize)	21,000
	- Profit from investment in AFED Equity	<u>11,171</u>
	Total of Income/Receipts	<u>\$225,272</u>

Refer to **Appendix 5** for the breakdown of **Total Annual Funds - 2016** and

Appendix 6 for Comparative Chart of Funds, Donations/Contributions 2012-2013-2014-2015-2016.

The CHD Medication Dispensing Service received medications for the clients who have chronic illness.

<u>Donated Medications</u>	<u>Value in L.L.</u>	<u>Value in \$</u>
• from the Ministry of Health (MoH) and the Young Men's Christian Association (YMCA) through its partnership with HKCC <ul style="list-style-type: none">○ for Lebanese citizens (Syrian patients receive their meds from HKCC)	205,673,968	137,116
• from other dispensaries and other sources	<u>11,489,910</u>	<u>7,660</u>
TOTAL Value of Donated Medications	<u>L.L.217,163,878</u>	<u>\$144,776</u>

E. Maintain effective governance

- General staff meetings were held mostly at the end of each month which was the day inventory of medication was done: to share a short spiritual message, announcements and educational health-related topics presented by the head of the Dispensary Pharmacist Nanor Tashdjian or pharmacist Razmig Parmaksezian.
- The Beirut Advisory Committee (BAC) met 6 times: on January 27, February 24, April 13, May 25, July 20 and on November 9.
On July 27 some members met for evaluating the anniversary event and others gave their feedback by phone or email.

The July 20 meeting was an opportunity to meet with the Executive Director Mrs. Eliza Minasyan who had come for the 50th anniversary event and country directors' meeting. The main item of discussion was the issue of decreasing budgets and loss in investment returns, the decreasing budget from the Endowment Fund, USAC's decision to recruit a fund raiser. Present at the meeting were also some members from the Administrative Body of the JMP Association.

- An ad hoc committee for Housing Project issues met several times. The Director also consulted members of the initial ad hoc committee and former BAC members to review the purpose and conditions by which apartments were given on rental basis in phase II Housing project. The intent of the Housing Phase II project had been to make the residents owners.
- On July 21 the Executive Director met with the staff. She expressed appreciation for their work, informed of the Armenia Tour package in 2017 esp. the offer to those who had served JMP for 30 years or more, and about the investment loss and decreasing budget.
- On July 19 and 20 the Directors had their annual meeting in the Lebanon office. Issues and notes were highlighted about the budget and investment returns and what steps USAC has been taking.
JMP-L was informed that in 2017 the budget from PC(USA) would be less by \$9,000.
At the end of the year, JMP-L was informed that from donations received for JMP, \$5000 would be allocated to Lebanon. The Administration decided to allocate this amount towards the Medical and Diagnostic Tests of Syrian refugees.
- The center was closed for summer vacation for 3 weeks July 30-August 21.
- On March 24, 2016 a cheque in the amount of L.L.40,030,848.- was paid to the order of Hagop Eulmessekian. Mr. Hagop, the grandson of Hagop Karpanian from U.S.A. came with

the power of attorney documents that would expire at the end of 2016. The amount paid on behalf of the inheritors of the elder Hagop Karpanian was the rent due on 5 parcels for 6 years: years 2011 to 2016 inclusive. However, we have not yet been presented with current rental contracts.

- At the end of each month, relied on traditional hand counting methods and computerized inventory, an inventory was performed, with good results. This is required to protect the accuracy by maintaining reasonable safety stock, by minimizing the risk of loss (deterioration or damage) and for meeting consumer demands. The inventory can be a self-examination and an alert to be prudent in the use of resources.
- During the year External Auditor Mr. Hagop Aprahamian audited the 2015 accounts. JMP-USA hired Grant Thornton CJSC (Armenia) to audit the 2016 accounts.
- Timely reporting and payments were made: financial reports of the association to the Ministry of Interior and Municipalities, V.A.T., National Social Security Fund, Income Tax, Property tax, and other taxes to the appropriate government offices.

III. The CELEBRATION of the 50TH ANNIVERSARY of JMP in LEBANON

A sub-committee was formed made up of members of former and current BAC, the Director and social worker Ani Aznavourian, having 2 main objectives: planning a **50th anniversary celebration event**, and the making of the book highlighting the history of the work of JMP in Lebanon. Mr. Vartan Tashjian was hired to research and write the book in Armenian and to create the DVD to be presented at the event. Much work was done by the 2 staff and the team who followed up with the content of the book. A former long-time staff member Maro Tontian was consulted and she provided old photos, stories and her testimony which, along with others' were included in the book.

Letters were written requesting 'blessing' or memories and experiences from the former staff and volunteers and from representatives of some partners to be included in the book, Letters were sent to the heads of the 3 local Churches, directors or representatives of sister organizations, a former long-time serving BAC member (Dr. Garbis Harboyan), former social workers, etc.

With a letter requesting for a written blessing the Director and sub-committee members visited Heads of the 3 Church Communities: the Catholicos, the Patriarch and the President of the Union of Armenian Evangelical Churches.

The celebratory event took place on Friday, July 22, 2016 at 7:30 p.m. in the Prelacy's Yercho Samuelian-Yerakoun Hall. It was attended by the heads of the 3 Armenian churches: Bishop Shahé Panossian of the Prelacy, Rev. Dr. Paul Haidostian of UAECNE, Father Sebouh Garabedian representing Bishop Kévork Assadourian Auxiliary Bishop of the Patriarchal Eparchy of Beirut, Mr. Vladimir Poghosyan representing the Ambassador of the Republic of Armenia to Lebanon, Armenian Member of Parliament Mr. Hagop Pakradouni, Executive Director of JMP Eliza Minasyan, JMP-Syria Director Talin Topalakian, JMP-Armenia Director Armen Hakobyan, members of current and previous BAC, directors or representatives of associations and sister organizations, social workers, a number of pastors and bishops of Armenian churches, current and former staff members, friends of JMP and also a number of beneficiaries & clients from JMP's Housing project, Community Development project.

The program of the event included: words by the BAC chairman, the Director, and the Executive Director of JMP, a DVD presentation about the 50 years of service of JMP in Lebanon, a message by Archbishop Father Nshan Karakeheyian, interlude of musical pieces of Gomidas, and prayers of blessings by the 3 Heads of the Churches. On this

occasion, on behalf of USAC the Executive Director presented to the Director a painting as a gift to JMP-L.

At the end a commemorative cake was cut which was followed by a reception and book distribution.

During the ‘Words of Appreciation’, former staff members Ms. Manoushag Hovhanessian (44 years in JMP) and Ms. Maro Tontian (42 years) were mentioned with gratitude for their long-time service.

Appreciation brass-plaques were presented to 7 members of the BAC who had served for 10+ years as chair person or consultant: chair persons Mrs. Zvart Telian Nadjarian, Mr. Raphael Oumoudian, Mrs. Yester (Esther) Haidostian Kilaghbian, and members Mr. Vazken Chekidjian, and Miss Anie Boudjikian.

2 other members who are outside of the country were also mentioned: Dr. Ropovt Chorbajian and Dr. Garbis Harboyan. Their plaques were delivered by friends.

The event was reported in Aztak Daily newspaper and on the Armenian news of OTV.

The initial estimated budget for the event and the book was: TOTAL=\$14,250.

=> \$5,000 Book

=> \$3,000 DVD

=> \$6,250 Celebration event including logo banners, photo, announcements, sound system, reception-catering, etc.

The actual costs amounted to \$12,810.

=> \$8,700 for the Book “Mission of Hope” (600 copies of 80 color-pages) and

the DVD “For Life of Hope and Dignity” (12 minutes) both by Mr. Vartan Tashjian

=> \$4,110 for expenses related to the 50th Anniversary Celebration.

Contributions toward the event and program were received:

- a. Creation of the 50th anniversary logo of JMP by Ara Hallajian
- b. Flower baskets by Dikran-Garo for the platform at the event
- c. String musicians: Nayiri Ghazarian, Wissam Abdelnour, Anna Pastouklova, and Hartch Issahakian who organized the team that played 4 pieces from Gomidas
- d. Archbishop Father Nshan Karakeheyen who came from Armenia and delivered the message at the event.
- e. JMP-USA promised to transfer \$5,000 toward the book to be written in Armenian about the 50 years of JMP in Lebanon.
- f. Frame of appreciation statement for the speaker from **Frame-It**.

The print copies of the book “Mission of Hope” were distributed to those present at the event. Copies were sent to Armenian libraries in Churches, schools, Universities, Armenian NGOs and others. A number of copies will be kept for future use and archives.

The digital book and DVD have been uploaded to the website.

Further work is to be done to add English sub-titles on the DVD.

Translation into English of the book has been strongly recommended to JMP.

The DVD with English sub-titles and the translated book can be uploaded on the website.

IV. STATEMENT OF CASH FLOW - Refer to Appendix 7.

V. CONCLUSION

Thanks to the dedicated staff and volunteers especially members of the Beirut Advisory Committee, donors, partners and contributors, JMP strived to respond to its ‘challenges and threats’ by using its ‘strengths and opportunities’.

JMP gave hope and encouragement to those seeking assistance in the midst of social, political, environmental and economic discouraging circumstances. Its health and social services and programs operated with a developmental approach, recognizing that individuals have potentials and skills which, if developed, can introduce positive change in people “to move from poverty and despair, to self-sufficiency and hope – through relief, development, and spiritual uplift.”

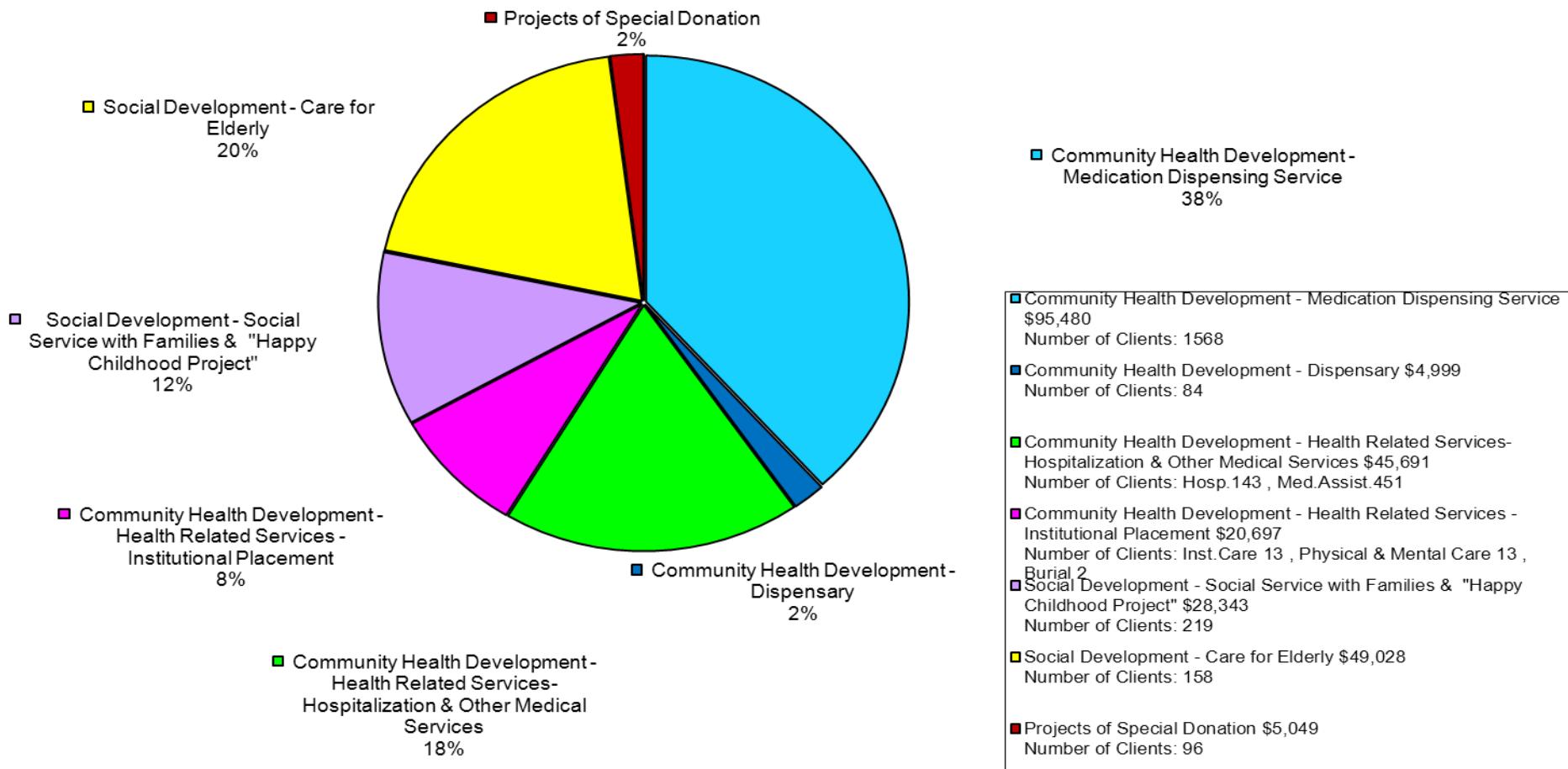
JMP-L is challenged to be able to serve the increasing needs and problems of clients and applicants, and to sustain the development work, with the reduced number of staff which is a serious issue for the administration, and is due to the limited budget and the fund sources.

In conclusion, the Beirut Advisory Committee, Administration and Staff would like to express their profound gratitude and appreciation first of all to Almighty God, and to the Presbyterian Church of U.S.A., the members of the JMP United States Advisory Committee and Commission, the Executive Director, the partners and sister organizations, the donors of JMP-L, and volunteers. Their genuine support and understanding encouraged JMP staff to work efficiently for the Glory of God and the well-being of brothers and sisters in Lebanon. Thanks to the Lord, the JMP staff served with courage, patience, and perseverance.

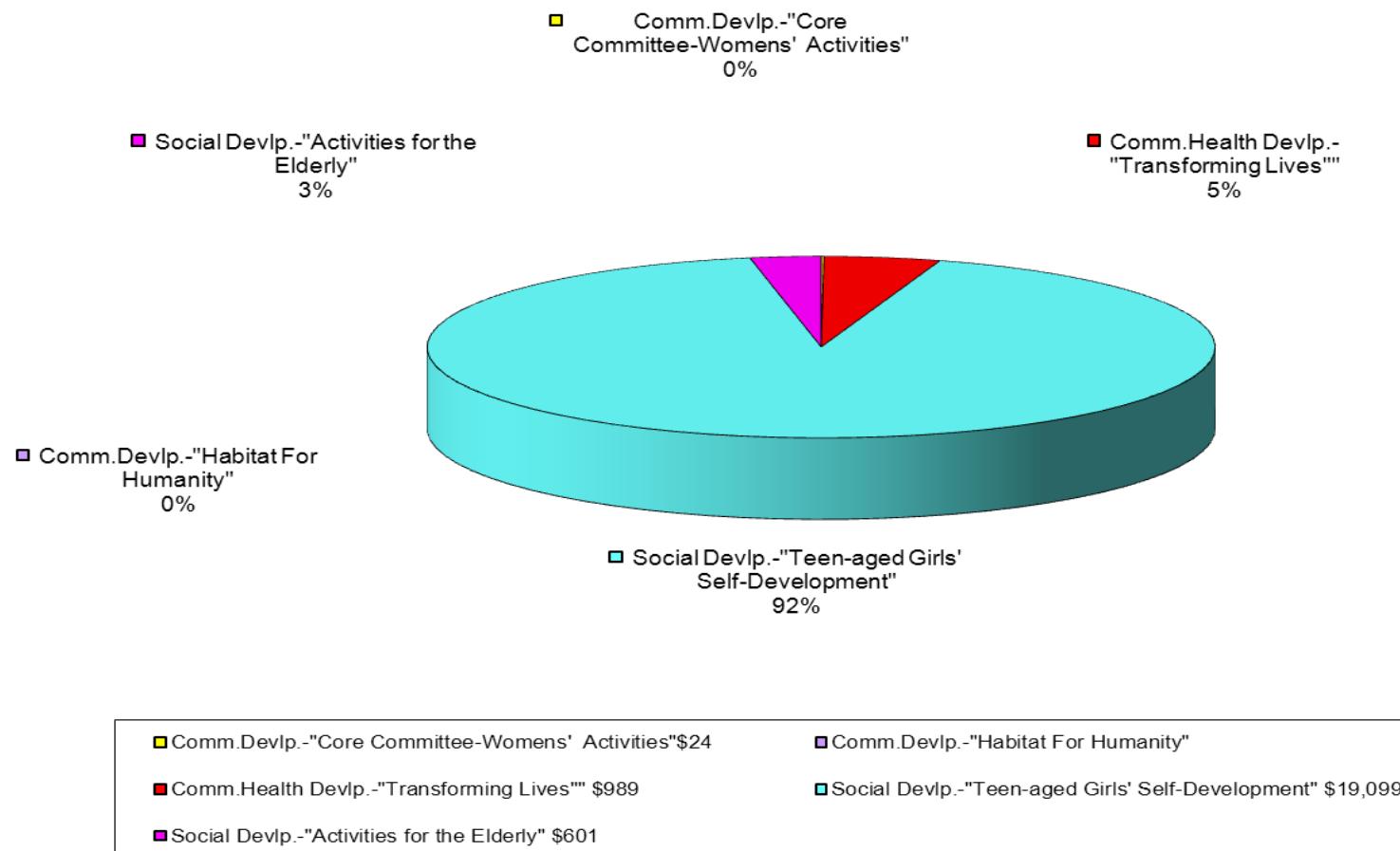
It is by the grace of our Heavenly Father, and through the dedicated staff and volunteers, that the Jinishian Memorial Program has been serving the Armenian community in Lebanon since 1966 and will continue to do so as God wills.

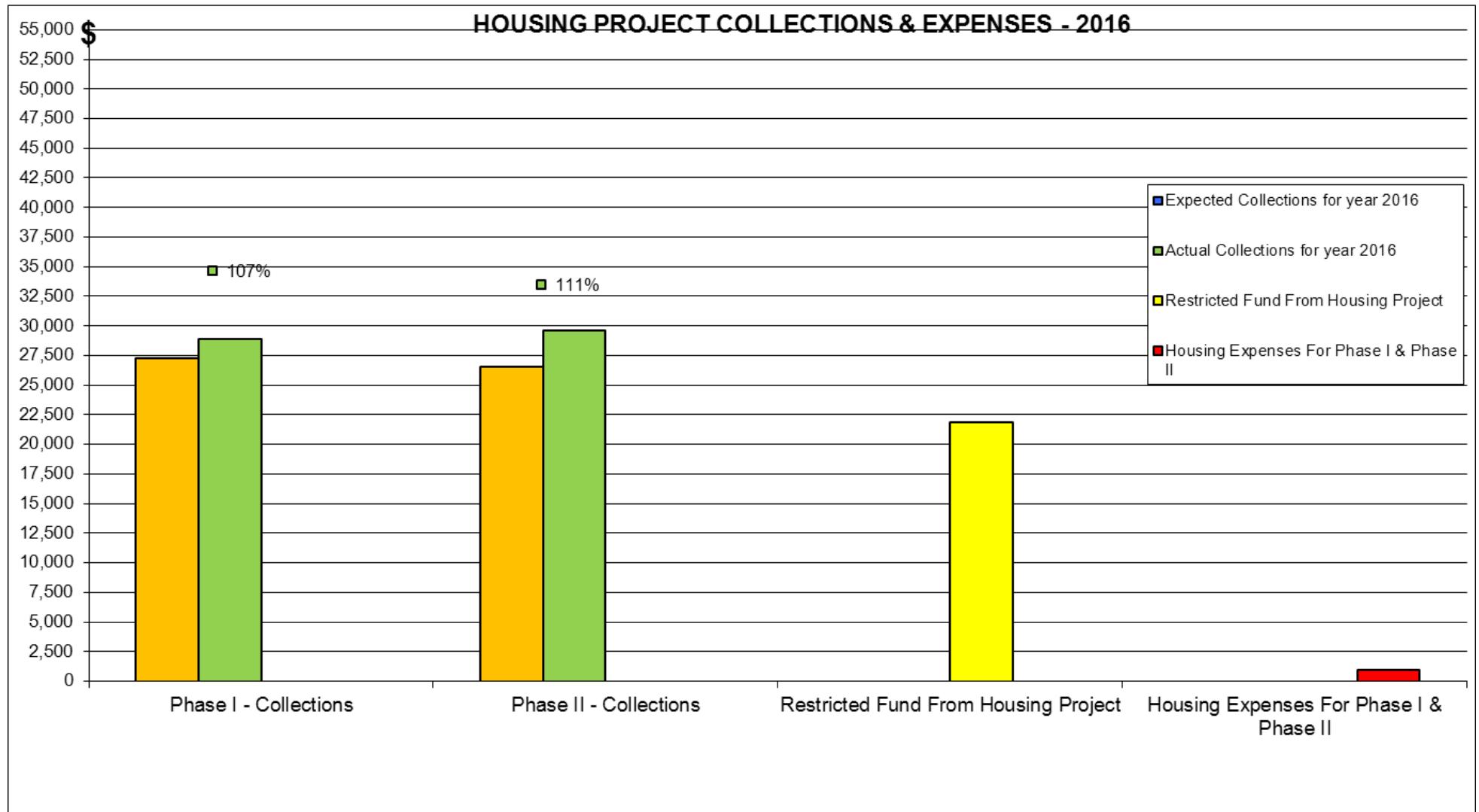
“Love the Lord your God with all your heart and with all your soul and with all your strength and with all your mind”; and “love your neighbour as yourself.” (Luke 10:27)
“... let us not love with words or speech but with actions and in truth.” (I John 3:18)

**Annual Cost and Number Of Clients Financially Assisted in
The HEALTH & SOCIAL DEVELOPMENT PROGRAMS**

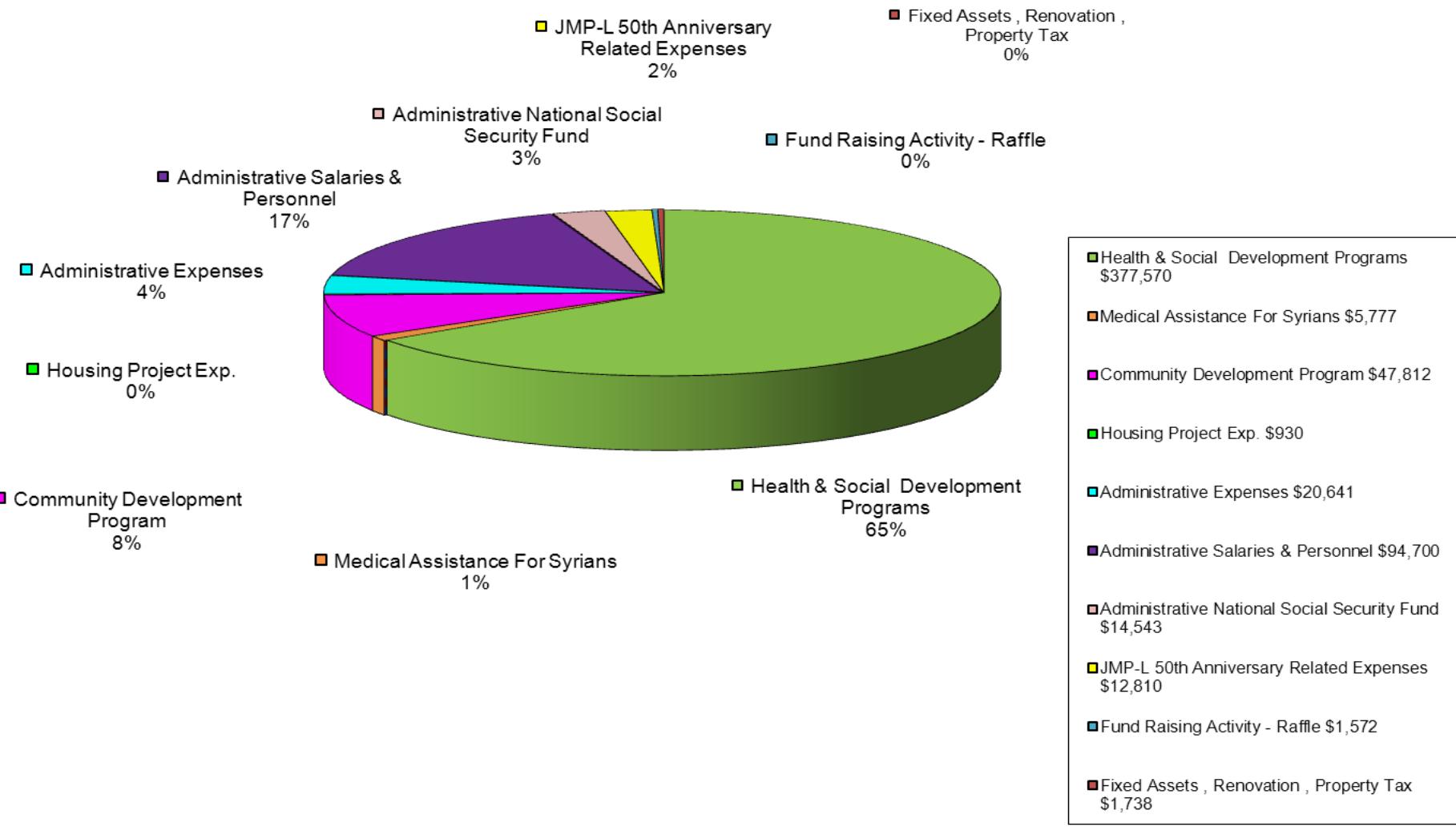


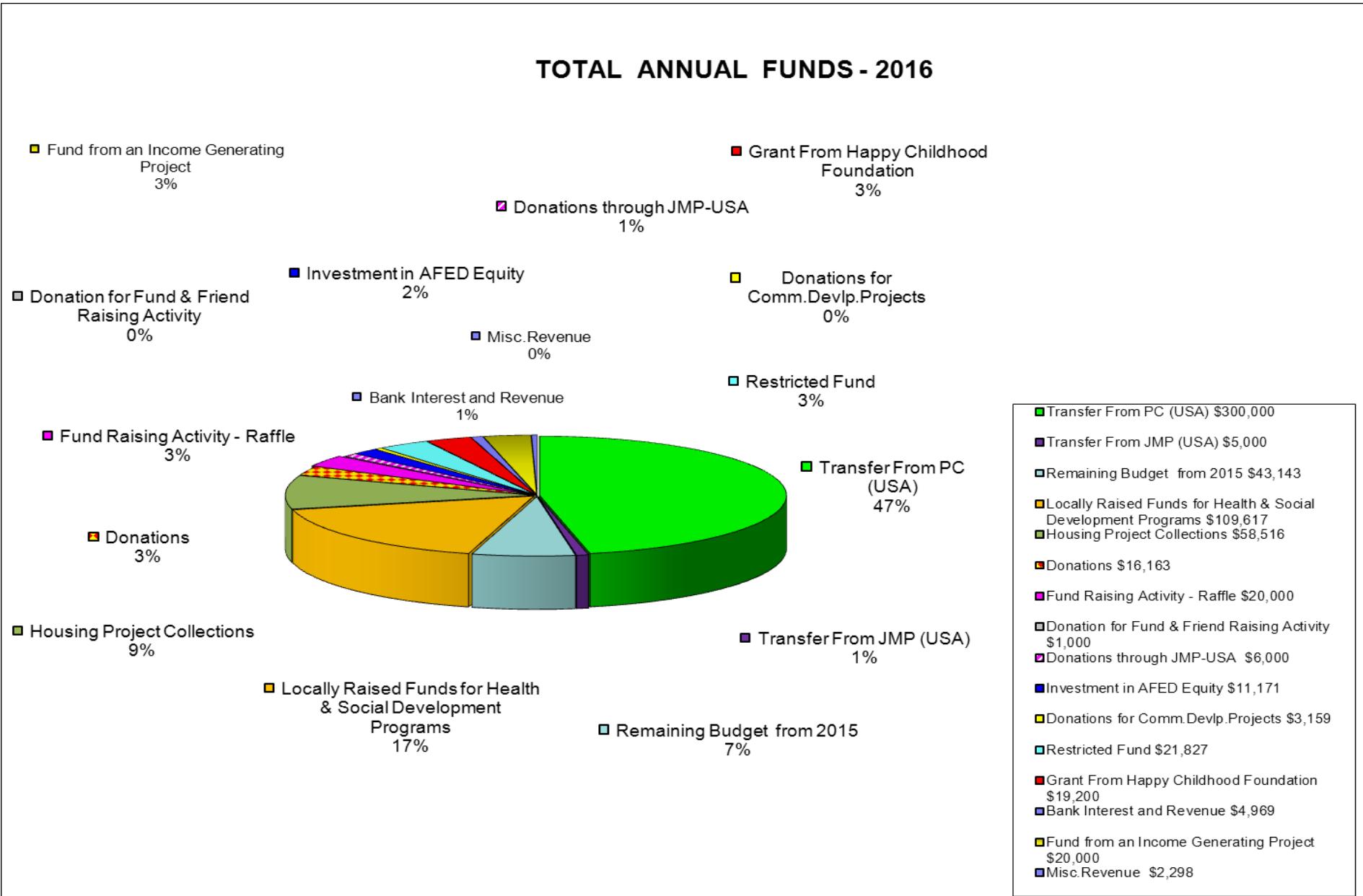
**DEVELOPMENT PROJECTS
ANNUAL EXPENSES
2016**





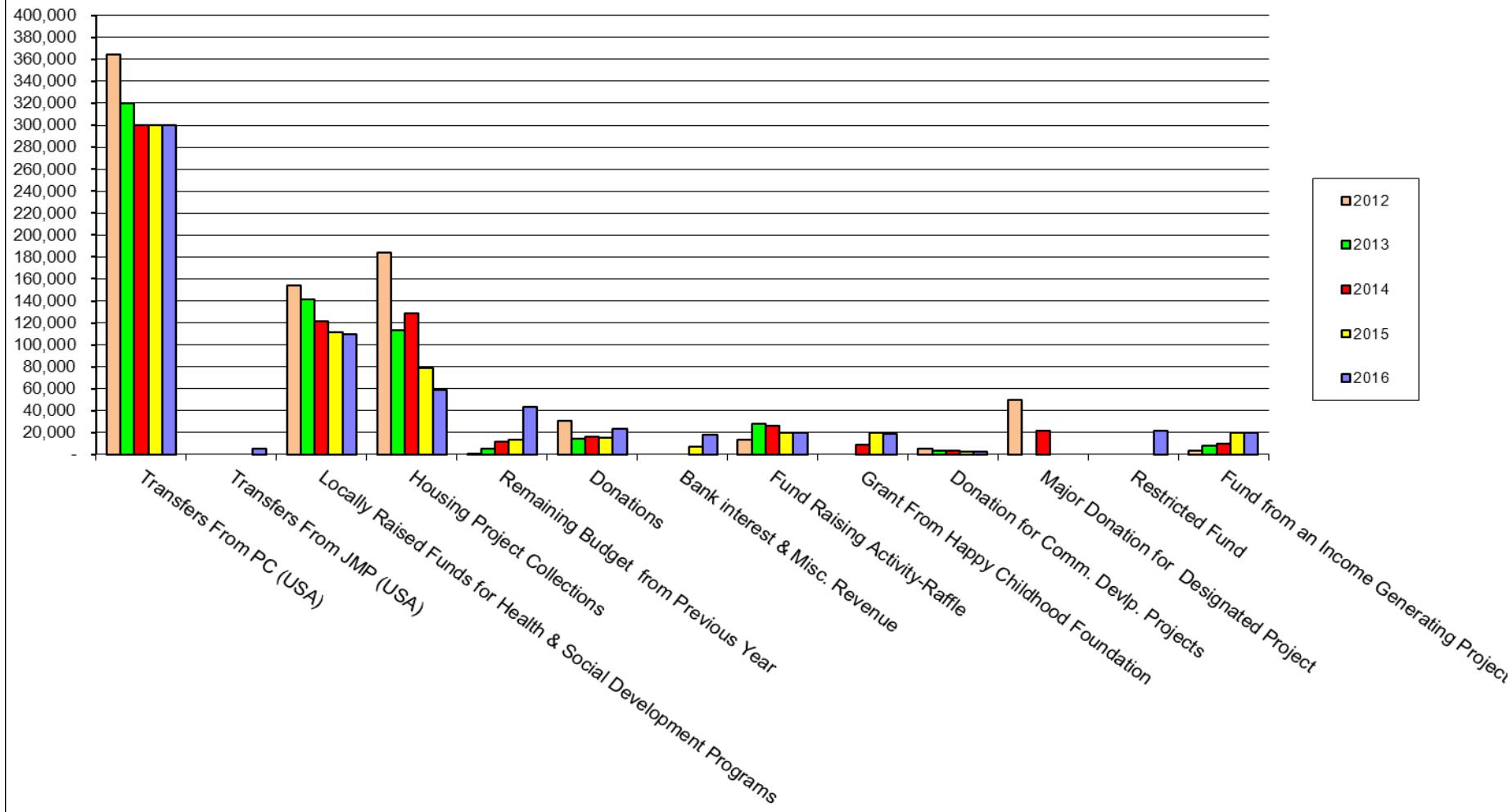
TOTAL ANNUAL EXPENSES - 2016





\$

**COMPARATIVE CHART OF
FUNDS , DONATIONS /CONTRIBUTIONS
2012 - 2013 - 2014 - 2015 - 2016**



STATEMENT OF CASH FLOW
For the Year Ended December 31, 2016

CURRENCY : USD
 Yearly Average Exchange Rate \$1 = 1500.00 L.L.
 Closing Average Exchange Rate \$1 = 1507.50 L.L.

	\$
Transfers From U.S.A.	
For Lebanon - Regular Transfers From the Presbyterian Church	300,000.00
For Lebanon - Donations Through JMP (USA)	6,000.00
For Syrians - Reimbursement of 2015 Medical Expenses	10,000.00
Sub Total	316,000.00
Funds From Other Sources	
Housing Project	61,246.00
Fund Raising Activity	18,420.00
Fund from an Income Generating Activity	20,000.00
Restricted Funds From Housing Project	21,827.00
Advance payment from Housing Project	488.00
Bank Interest & Similar Revenue	15,969.00
Sub Total	137,950.00
Contributions / Donations For Programmatic Activities	
Community Health Development	
- Medications	88,305.00
- Dispensary Service	560.00
- Hospitalization & Other Medical Services	483.00
- Institutional Care, Physical & Mental Care	19,082.00
Social Development	
- Grant "Happy Childhood Foundation"	19,200.00
Community Development	
Miscellaneous Donations / Revenue	3,159.00
Sub Total	17,523.00
TOTAL CASH IN-FLOW	148,845.00
	602,795.00
Application Of Funds:	
Programmatic Activities	
Community Health Development	
- Medications	175,573.00
- Dispensary Service	5,559.00
- Hospitalization & Other Medical Assistance	46,259.00
- Institutional Care, Physical & Mental Care, Burial Expenses	39,779.00
Social Development (Families & Elderly Care)	
- "Happy Childhood " Project	76,117.00
Special Projects	
Assistance to Syrian Refugees - 2015 Settlement	20,453.00
Assistance to Syrian Refugees (Hospitalization & Other Medical Assistance)	5,049.00
Sub Total	10,000.00
	5,777.00
	384,566.00

STATEMENT OF CASH FLOW
For the Year Ended December 31, 2016

CURRENCY : USD
 Yearly Average Exchange Rate \$1 = 1500.00 L.L.
 Closing Average Exchange Rate \$1 = 1507.50 L.L.

	\$
<u>Other Expenditure</u>	
Administrative	20,868.00
Salaries & Personnel	106,461.00
Repairs & Renovation Expenses	2,167.00
Fixed Assets/ Renovation/ Property Tax	1,738.00
Payments V.A.T. (tax) to be reimbursed	520.00
Fund Raising Activity	1,572.00
Rent Payment For Karpanain Property (2011-2016)	22,238.00
Repayment EHLAN Rent Deposit	300.00
JMP-L 50th Anniversary Related Expenses	12,310.00
Sub Total	168,174.00
<u>Housing Project Activities</u>	
Housing Miscellaneous Expenses	930.00
"Jinrishian" Building Maintenance	1,634.00
Sub Total	2,564.00
<u>Community Development Project</u>	
Community Development Expenses	44,371.00
	44,371.00
TOTAL CASH OUT-FLOW	599,675.00
Increase Of Cash & Cash Equivalents	3,120.00